



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### ECONOMIC ASSISTANCE, DHHS ADM

#### Description:

ADMINISTER PROGRAMS: ADC; MEDICAID ELIGIBILITY; REFUGEE RESETTLEMENT; ENERGY ASSISTANCE. DETERMINE ELIGIBILITY FOR MEDICAID, STATE DISABILITY, STATE SUPPLEMENT AND SPECIAL REQUIREMENTS. MEDICAID PAYS FOR THE MEDICAL CARE OF LOW-INCOME NEBRASKANS. TYPES OF MEDICAL SERVICES ARE HOSPITAL, NURSING HOMES, PHYSICIANS, DENTAL, CLINICS, HOME HEALTH, FAMILY PLANNING, LAB AND RADIOLOGY, PRESCRIBED DRUGS, APPLIANCES AND HEALTH AIDS. ALCOHOL AND DRUG TREATMENT IS COVERED FOR INDIVIDUALS UNDER AGE 21. MEDICAID MAY ALSO COVER HOME AND COMMUNITY BASED WAIVER SERVICES FOR HIGH RISK INDIVIDUALS WHO ARE AGED, DISABLED OR THOSE WHO ARE MENTALLY RETARDED. SPECIAL REQUIREMENTS FOR ELIGIBLE PEOPLE CAN REIMBURSE SOME SPECIAL NEEDS COSTS SUCH AS TRANSPORTATION, HOME REPAIR, LIFELINES, MOVING EXPENSES.

#### Eligibility:

INCOME/RESOURCE GUIDELINES, BUT PROGRAMS HAVE DIFFERING GUIDELINES.

#### List of Provided Services:

**Administrative:** Administrative

#### Contact Information:

##### Address:

5807 OSBORNE DR. W

Lincoln NE 68901-5026

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402-471-9325

**Other Phone(s):**

**Phone:** 800-685-5456

**Fax:** 402-471-9597

**TDD:** 402-471-9570

**Main Email:**

**Main Contact(s):**

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**Other Contact(s):**

#### General Information

**Agency ID:** 1052

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt,

Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

ASK FOR APPEAL FORMS OR CALL SYSTEM ADVOCATE, DIANA DURAN AT 800.254.4202.