

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### AGING AND DISABILITY SERVICES, DHHS, ADM

#### Description:

SENIOR CARE OPTIONS, ADVOCACY, OMBUDSMAN, AREA AGENCY ON AGING LIAISON, CARE MANAGEMENT

#### Eligibility:

ELIGIBILITY VARIES WITH EACH PROGRAM

#### List of Provided Services:

**Administrative:** Administrative

#### Contact Information:

##### Address:

AGING SERVICES

301 CENTENNIAL MALL SOUTH, 5TH FLOOR

PO BOX 95026

Lincoln NE 68509-5026

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov/Pages/Medicaid-Aged-and-Disabled-Waiver.aspx](http://www.dhhs.ne.gov/Pages/Medicaid-Aged-and-Disabled-Waiver.aspx)

**Main Phone:** 402-471-4623

**Other Phone(s):**

**Phone:** 800-942-7830

**Fax:** 402-471-4619

**Main Email:**

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### General Information

**Agency ID:** 1060

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** Ages 60 and Up

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability)

including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

ASK FOR APPEAL FORMS