



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

ENERGY ASSISTANCE PROGRAM, DHHS, ADMIN

Description:

LOW INCOME ENERGY ASSISTANCE PROGRAM IS A FEDERALLY FUNDED PROGRAM DESIGNED TO ASSIST LOW INCOME HOUSEHOLDS TO MEET ENERGY COSTS. HEATING & COOLING HELP IF FUNDS ARE AVAILABLE. ALSO EMERGENCY HELP WITH BILLS. BENEFITS ARE NOT INTENDED TO COVER THE TOTAL ENERGY COSTS. AMOUNT OF ASSISTANCE IS BASED ON THE TOTAL HOUSEHOLD INCOME, HOUSEHOLD SIZE AND LIVING ARRANGEMENT. TYPE OF FUEL IS ALSO TAKEN INTO CONSIDERATION.

Eligibility:

INCOME AND NEEDS ELIGIBILITY. FOR COOLING, IN SOME INSTANCES A MEDICAL STATEMENT MUST BE SUBMITTED.

List of Provided Services:

Administrative: Administrative

Contact Information:

Address:

ECONOMIC ASSISTANCE

301 CENTENNIAL MALL SOUTH, 4TH FLOOR

Lincoln NE 68509-5026

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.dhhs.ne.gov

Main Phone: 402-471-9433

Other Phone(s):

TDD: 402-471-9570

Fax: 402-471-9597

Phone: 800-383-4278

Main Email: bonnie.engel@nebraska.gov

Main Contact(s):

BONNIE ENGEL

Other Contact(s):

General Information

Agency ID: 1103

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton,

Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees:

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

APPLY VERBALLY OR IN WRITING TO THE LOCAL DHHS OFFICE OR TO THE STATE OFFICE IN LINCOLN.