

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### ENERGY ASSISTANCE PROGRAM, DHHS, ADMIN

#### Description:

LOW INCOME ENERGY ASSISTANCE PROGRAM IS A FEDERALLY FUNDED PROGRAM DESIGNED TO ASSIST LOW INCOME HOUSEHOLDS TO MEET ENERGY COSTS. HEATING & COOLING HELP IF FUNDS ARE AVAILABLE. ALSO EMERGENCY HELP WITH BILLS. BENEFITS ARE NOT INTENDED TO COVER THE TOTAL ENERGY COSTS. AMOUNT OF ASSISTANCE IS BASED ON THE TOTAL HOUSEHOLD INCOME, HOUSEHOLD SIZE AND LIVING ARRANGEMENT. TYPE OF FUEL IS ALSO TAKEN INTO CONSIDERATION.

#### Eligibility:

INCOME AND NEEDS ELIGIBILITY. FOR COOLING, IN SOME INSTANCES A MEDICAL STATEMENT MUST BE SUBMITTED.

#### List of Provided Services:

**Administrative:** Administrative

#### Contact Information:

##### Address:

ECONOMIC ASSISTANCE

301 CENTENNIAL MALL SOUTH, 4TH FLOOR

Lincoln NE 68509-5026

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402-471-9433

**Other Phone(s):**

**TDD:** 402-471-9570

**Fax:** 402-471-9597

**Phone:** 800-383-4278

**Main Email:** [bonnie.engel@nebraska.gov](mailto:bonnie.engel@nebraska.gov)

**Main Contact(s):**

BONNIE ENGEL

**Other Contact(s):**

#### General Information

**Agency ID:** 1103

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton,

Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

APPLY VERBALLY OR IN WRITING TO THE LOCAL DHHS OFFICE OR TO THE STATE OFFICE IN LINCOLN.