



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

NEBRASKA TELEPHONE ASSISTANCE PROGRAM (NTAP)

Description:

NTAP ASSISTS QUALIFYING LOW-INCOME INDIVIDUALS WITH OBTAINING AND KEEPING TELEPHONE SERVICES BY LOWERING MONTHLY SERVICE AND CONNECTION RATES. REDUCES THE COST OF LOCAL SERVICE UP TO \$13/MONTH. PROVIDES REDUCED INSTALLATION CHARGES BY 50% OR \$30, WHICH EVER IS LESS. REFER INDIVIDUALS TO LOCAL HEALTH AND HUMAN SERVICES OFFICE FOR APPLICATION OR CALL DIRECT.

Eligibility:

A PERSON CAN BECOME ELIGIBLE BY QUALIFYING FOR ONE OF THE FOLLOWING FIVE PROGRAMS:1. MEDICAID 2. FOOD STAMPS 3. SUPPLEMENTARY SECURITY INCOME (SSI) 4. FEDERAL PUBLIC HOUSING ASSISTANCE 5. LOW INCOME HOME ENERGY ASSISTANCE PROGRAM. THE APPLICATION WILL REQUIRE A SIGNATURE FROM A THIRD PARTY WHICH WOULD BE FROM ONE OF THESE PROGRAMS.

List of Provided Services:

Emergency Relief: Utilities

Contact Information:

Address:

PUBLIC SERVICE COMMISSION
PO BOX 94927
1200 N STREET, STE 300
Lincoln NE 68509-4927

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.psc.nebraska.gov

Main Phone: 402-471-3101

Other Phone(s):

Phone: 800-526-0017 NE ONLY

Fax: 402-471-0249

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1114

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup,

Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NO CHRGE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

NO APPEAL PROCEDURE