



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### NEBRASKA COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (NCBVI)

#### Description:

REHABILITATION SERVICES FOR THE BLIND & VISUALLY IMPAIRED. ASSIST BLIND & VISUALLY IMPAIRED INDIVIDUALS TOWARD FULLER & MORE REWARDING LIVES. TRAINING IN THE SKILLS FOR BLIND & VISUALLY IMPAIRED PEOPLE USE AS THEY PARTICIPATE IN THE WORLD COMPETENTLY AND INDEPENDENTLY. EDUCATIONAL ASSISTANCE SUCH AS TUITION, BOOKS, EQUIPMENT, & READERS. JOB PLACEMENT. COMPUTER TRAINING. TRANSITION SERVICES. VOCATIONAL COUNSELING, ASSISTANCE IN SECURING EMPLOYMENT AND FOLLOW-UP SERVICES. OCCUPATIONAL EQUIPMENT, TOOLS, AND SUPPLIES. ASSISTANCE IN ESTABLISHING A SMALL BUSINESS. ADVOCACY SERVICES. COUNSELING WITH INDIVIDUALS AND FAMILY MEMBERS ABOUT BLINDNESS AND THE ABILITIES OF BLIND PERSONS. CONSULTATION SERVICES OFFERED TO AGENCIES AND ORGANIZATIONS WHICH COME INTO CONTACT WITH BLIND PERSONS.

#### Eligibility:

PERSONS ARE ELIGIBLE TO RECEIVE SERVICES IF THEY HAVE A VISUAL CONDITION WHICH MAY LEAD TO BLINDNESS OR IF THEIR SIGHT IS SO DEFECTIVE AS SERIOUSLY TO LIMIT THEIR ABILITY TO ENGAGE IN THE ORDINARY VOCATIONS AND ACTIVITIES OF LIFE.

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy

**Assessment Services:** Independent Living Assessment, Vocational Assessment

**Assistive Devices:** Visual Assistive Devices

**Assistive Technology Services:** Financial for AT Services

**Case Management:** Case Management

**Counseling and Guidance:** Family/Individual, Peer/Disability Counseling, Vocational Counseling and Guidance

**Education:** Educational Support, Financial Education

**Employment:** Job Placement, Self-employment

**Information and Referral:** Information and Referral

**Supported Employment:** Intensive Job Skill

**Training:** Independent Living Training, Vocational Training

**Transition:** Transition Services

#### Contact Information:

##### Address:

1313 FARNAM ON THE MALL  
Omaha NE 68102

**Hours of Operation:** 8:00 TO 5:00 MONDAY/FRIDAY

**Website:** [www.ncbvi.nebraska.gov](http://www.ncbvi.nebraska.gov)

**Main Phone:** 877-809-2419

**Other Phone(s):**

**Fax:** 402-471-3009

**Main Email:** nancy.flearl@nebraska.gov

**Main Contact(s):**

STAFF

**Other Contact(s):**

**General Information**

**Agency ID:** 115

**Counties Served:**

Cass, Dodge, Douglas, Johnson, Nemaha, Otoe, Pawnee, Richardson, Sarpy, Washington

**Ages Served:** All Ages

**Disabilities Served:**

Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

SUPERVISOR OR CLIENT ASSISTANCE PROGRAM 800-742-7594