



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

NEBRASKA RELAY SYSTEM

Description:

RELAY CONVERSATIONS BETWEEN PERSON WITH A SPEECH/HEARING DISABILITY AND HEARING PERSONS. THE STS NUMBER IS THE SPEECH-TO-SPEECH NUMBER THAT ALLOWS INDIVIDUALS WITH A SPEECH DISABILITY TO COMMUNICATE BY PHONE. THE SPEECH OF ONE PERSON IS RELAYED TO THE OTHER BY A COMMUNICATION ASSISTANT IN A 3-WAY-CALL ENVIRONMENT. CUSTOMER SERVICE V/TTY 1.800.618.4781

Eligibility:

ANYONE NEEDING ASSISTANCE

List of Provided Services:

Interpreter Services: Hearing Impaired, Other Accommodations

Contact Information:

Address:

1006 12TH STREET

Aurora NE 68818

Hours of Operation: 24 HOURS

Website: www.hamilton.net (click relay)

Main Phone: 711 any location in NE

Other Phone(s):

STS: 888-272-5527 (STS)

Phone: 877-426-5638

Phone: 888-272-5528 Spanish

Phone: 402-694-5101 OFC.

Fax: 402-694-2848

Phone: 800-618-4781 TDD

Main Email:

Other Email(s):

info@hamiltonrelay.com

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1171

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt,

Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Hearing Impairment, Speech Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Spanish

How to Appeal a Decision:

NO APPEAL PROCEDURE