



## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### USDA RURAL DEVELOPMENT

#### Description:

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS. FOR GRANTS MUST BE OVER AGE 62.  
HOME OWNERSHIP LOANS BUSINESS AND COMMUNITY IMPROVEMENT.

#### Eligibility:

HOME OWNERSHIP LOANS--MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR, OR REHABILITATE RURAL HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL SYSTEM.

#### List of Provided Services:

**Housing/Residential:** Financial for Repair/Maintenance, Purchase, Housing Accessible

#### Contact Information:

##### Address:

818 FERDINAND PLAZA SUITE B  
Scottsbluff NE 69361-4401

**Hours of Operation:** 8:00 TO 4:30 MONDAY-FRIDAY

**Website:** [www.rd.usda.gov/contact-us/state-offices/ne](http://www.rd.usda.gov/contact-us/state-offices/ne)

**Main Phone:** 308-632-2195 ext 4

##### Other Phone(s):

**Phone:** 800-292-8293

**Fax:** 308-635-2787

##### Main Email:

##### Main Contact(s):

STAFF

##### Other Contact(s):

#### General Information

**Agency ID:** 1198

##### Counties Served:

Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux

**Ages Served:** Ages 19 and Up

##### Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

PROCEDURES FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION