



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### AMERICANS WITH DISABILITIES ACT (ADA) INFORMATION LINE

#### Description:

THE DEPARTMENT OF JUSTICE OPERATES A TOLL-FREE ADA INFORMATION LINE TO PROVIDE INFORMATION AND PUBLICATIONS TO THE PUBLIC ABOUT THE REQUIREMENTS OF THE ADA. INCLUDED IN THIS IS: GENERAL ADA INFORMATION, ANSWERS TO TECHNICAL QUESTIONS, ORDERING FREE ADA MATERIALS, OR ASKING ABOUT FILING A COMPLAINT. AUTOMATED SERVICE, WHICH ALLOWS CALLERS TO ORDER PUBLICATIONS, IS AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK. ADA SPECIALISTS ARE AVAILABLE ON MONDAY, TUESDAY, WEDNESDAY, AND FRIDAY FROM 10:30-4:30 EASTERN TIME AND ON THURSDAY FROM 12:30-4:30 EASTERN TIME.

#### Eligibility:

ANYONE INTERESTED IN INFORMATION REGARDING THE ADA.

#### List of Provided Services:

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

US DEPT. OF JUSTICE - CIVIL RIGHTS DIVISION 950 PENNSYLVANIA AVE. N.W. DISABILITY RIGHTS SECTION  
Washington DC 20530

##### Hours of Operation:

24 HOURS

**Website:** [www.ada.gov](http://www.ada.gov)

**Main Phone:** 800-514-0301

##### Other Phone(s):

**TDD:** 800-514-0383

**Fax:** 202-307-1198

##### Main Email:

##### Main Contact(s):

STAFF

##### Other Contact(s):

#### General Information

**Agency ID:** 1202

##### Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton,

Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

NO APPEAL PROCESS