



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

USDA RURAL DEVELOPMENT

Description:

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS; HOME OWNERSHIP LOANS; COMMUNITY DEVELOPMENT; MULTIPLE FAMILY HOUSING(APTS); BUSINESS AND INDUSTRY; WATER AND WASTE DISPOSAL FOR SMALL COMMUNITIES.

Eligibility:

HOME OWNERSHIP LOANS MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR, OR REHABILITATE RURAL HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL SYSTEM. HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS TO REMOVE HEALTH OR SAFETY HAZARDS, REPAIR ROOFING, INSTALL SCREENS, WINDOWS, OR INSULATION, BRING HOME UP TO STANDARDS, ADD A ROOM, REMODEL THE KITCHEN OR MODERNIZE THE HOUSE.

List of Provided Services:

Housing/Residential: Financial for Repair/Maintenance, Purchase, Housing Accessible

Contact Information:

Address:

100 CENTENNIAL MALL NO. RM 308

Lincoln NE 68512

Hours of Operation: 8:00 TO 4:30 MONDAY-FRIDAY

Website: www.rd.usda.gov/contact-us/state-offices/ne

Main Phone: 402.437.5551

Other Phone(s):

Phone: 402-437-5574

Fax: 402-437-5408

Phone: 402.437.5518-Krista

Main Email: krista.mettscher@usda.gov

Main Contact(s):

KRISTA METTSCHER

Other Contact(s):

General Information

Agency ID: 1203

Counties Served:

Adams, Burt, Cass, Clay, Cuming, Dodge, Douglas, Fillmore, Gage, Hamilton, Jefferson, Johnson, Lancaster, Nemaha, Nuckolls, Otoe, Pawnee, Richardson, Saline, Sarpy, Saunders, Seward, Thayer, Washington, Webster, York

Ages Served: Ages 19 and Up

Disabilities Served:

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

PROCEDURES FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION.