



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

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PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### NEBRASKA COMMISSION FOR THE BLIND & VISUALLY IMPAIRED (NCBVI), ADM.

#### **Description:**

REHABILITATION SERVICES FOR THE VISUALLY IMPAIRED. ASSIST BLIND AND VISUALLY IMPAIRED INDIVIDUALS TOWARD FULLER AND MORE REWARDING LIVES. TRAINING IN THE SKILLS FOR BLIND AND VISUALLY IMPAIRED PEOPLE USE AS THEY PARTICIPATE IN THE WORLD COMPETENTLY AND INDEPENDENTLY. EDUCATIONAL ASSISTANCE SUCH AS TUITION, BOOKS, EQUIPMENT AND READERS. VOCATIONAL COUNSELING, ASSISTANCE IN SECURING EMPLOYMENT AND FOLLOW-UP SERVICES. OCCUPATIONAL EQUIPMENT, TOOLS AND SUPPLIES. ASSISTANCE IN ESTABLISHING A SMALL BUSINESS. MEDICAL SERVICES. ADVOCACY SERVICES. COUNSELING WITH INDIVIDUALS AND FAMILY MEMBERS ABOUT BLINDNESS AND THE ABILITIES OF BLIND PERSONS. CONSULTATION SERVICES OFFERED TO AGENCIES AND ORGANIZATIONS WHICH COME INTO CONTACT WITH BLIND PERSONS.

#### **Eligibility:**

MUST HAVE A VISUAL CONDITION WHICH MAY LEAD TO BLINDNESS OR IF THEIR SIGHT IS SO DEFECTIVE AS SERIOUSLY TO LIMIT THEIR ABILITY TO ENGAGE IN THE ORDINARY VOCATIONS AND ACTIVITIES OF LIFE. TYPICALLY, THIS MEANS PERSONS WHO EXPERIENCE DIFFICULTIES IN VISUALLY PURSUING DAY-TO-DAY ACTIVITIES AND OBTAINING EMPLOYMENT.

#### **List of Provided Services:**

**Accessibility:** Accessibility Information/Service

**Administrative:** Administrative

**Advocacy and Support:** Protection and Advocacy

**Assessment Services:** Independent Living Assessment

**Assistive Devices:** Visual Assistive Devices, Financial for Devices

**Assistive Technology Services:** Financial for AT Services

**Case Management:** Case Management

**Counseling and Guidance:** Vocational Counseling and Guidance, Peer/Disability Counseling, Family/Individual

**Education:** Financial Education, Educational Support

**Employment:** Self-employment, Job Placement

**Information and Referral:** Information and Referral

**Supported Employment:** Intensive Job Skill

**Training:** Vocational Training, Independent Living Training

**Transition:** Transition Services

#### **Contact Information:**

##### **Address:**

4600 VALLEY ROAD, SUITE 100

Lincoln NE 68510-4844

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.ncbvi.nebraska.gov](http://www.ncbvi.nebraska.gov)

**Main Phone:** 877-809-2419

**Other Phone(s):**

**Phone:** 402-471-2891

**Fax:** 402-471-3009

**Main Email:** carlos.servan@nebraska.gov

**Main Contact(s):**

CARLOS SERVAN

**Other Contact(s):**

ERIN BRANDYBERRY

**General Information**

**Agency ID:** 122

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:****How to Appeal a Decision:**

DEPUTY DIRECTOR OR THE CLIENT ASSISTANCE PROGRAM 800-742-7594