



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### HANDI-BUS

#### **Description:**

PUBLIC TRANSPORTATION, A MINIMUM OF 24 HOURS ADVANCE NOTICE IS REQUIRED. SERVE MULTI-COUNTY AREA. COORDINATE TRANSFERS IF NECESSARY. \$2 - ONE WAY UP TO 10 MILES \$5 - ONE WAY UP TO 20 MILES \$6 - ONE WAY UP TO 40 MILES \$7 - ONE WAY UP TO 60 MILES

#### **Eligibility:**

ANYONE NEEDING TRANSPORTATION WITH A DISABILITY OR IS ELDERLY (INCLUDING GENERAL PUBLIC).

#### **List of Provided Services:**

**Transportation:** Public Transportation

#### **Contact Information:**

##### **Address:**

RURAL TRANSPORTATION PROGRAM EASTERN NE OFFICE ON AGING, 4780 S 131ST  
Omaha NE 68137

**Hours of Operation:** 8:00 TO 10 & 3:00-5 MONDAY-FRIDAY

**Website:** [www.nebraskatransit.com](http://www.nebraskatransit.com)

**Main Phone:** 888-210-1093

##### **Other Phone(s):**

**Phone:** 402-444-6536

##### **Main Email:**

##### **Main Contact(s):**

YVONNE

##### **Other Contact(s):**

#### **General Information**

**Agency ID:** 1222

##### **Counties Served:**

Cass, Douglas, Sarpy

**Ages Served:** All Ages

##### **Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** \$2 - \$6

**Sliding Fee Schedule:** Yes

##### **Interpreters on Staff:**

##### **How to Appeal a Decision:**

NO APPEAL PROCEDURE