

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### COMMISSION FOR THE DEAF AND HARD OF HEARING

#### Description:

NCDHH OFFERS ASSISTANCE IN THE FOLLOWING AREAS: 1) ADVOCACY-LOCATING AND ADVOCATION FOR ACCESSIBLE SERVICES AND INFORMATION ON LAWS PURSUANT TO THE ADA. 2) CUSTOMIZED TRAINING AND AWARENESS PROGRAM PRESENTATIONS. 3) RECONDITIONED HEARING AIDS-OBTAIN HEARING AIDS THROUGH THE LION&apos;S HEARING AID BANK AND SERTOMA HEARING AID BANK. 4) LENDING OF EQUIPMENT-LENDING BANK FOR TTY&apos;S AND POCKET TALKERS AND DEMONSTRATES AMPLIFIED TELEPHONES. 5) MENTAL HEALTH-SERVICES ARE OFFERED IN MENTAL HEALTH AND FOR ALCOHOL/DRUG ABUSE BY USING PRIVATE VIDEO CONFERENCING SO INDIVIDUALS WILL HAVE ACCESS TO A COUNSELOR WHO USES SIGN LANGUAGE AND WON&apos;T NEED TO TRAVEL TO OMAHA OR LINCOLN. 6) LENDING LIBRARY-ASSIST CLIENTS IN OBTAINING BOOKS AND VIDEOS FROM THE LIBRARY IN LINCOLN.

#### Eligibility:

ANYONE REQUESTING INFORMATION REGARDING DEAFNESS.

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy, Support/Self Help

**Assistive Devices:** Communication, Sensory

**Assistive Technology Services:** Loan/Rental, Training

**Emergency Relief:** Crisis Services

**Information and Referral:** Information and Referral

**Interpreter Services:** Hearing Impaired, Tactile (Deaf-Blind), Locate Interpreter

#### Contact Information:

##### Address:

CRAFT STATE OFFICE BLDG

200 S. SILBER, RM 35

North Platte NE 69101-4298

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** www.ncdhh.ne.gov

**Main Phone:** 1-800-545-6244

**Other Phone(s):**

**Phn/TDD1:** 308-535-6600

**Phone:** 877-248-7836 interpreter ref ser

**Fax:** 402-742-2357

**Main Email:** ncdhh.northplatte@nebraska.gov

**Other Email(s):**

bonnie.hicks@nebraska.gov

**Main Contact(s):**

KATHY SCUSA

**Other Contact(s):**

**General Information**

**Agency ID:** 1264

**Counties Served:**

Banner, Box Butte, Chase, Cheyenne, Custer, Dawes, Dawson, Deuel, Dundy, Frontier, Garden, Gosper, Hayes, Hitchcock, Keith, Kimball, Lincoln, Logan, McPherson, Morrill, Perkins, Red Willow, Scotts Bluff, Sheridan, Sioux, Arthur

**Ages Served:** All Ages

**Disabilities Served:**

Hearing Impairment

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**