



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### **Contact the Nebraska Client Assistance Program**

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

#### **HANDI-BUS/STAR TRAN**

##### **Description:**

PROVIDES PUBLIC TRANSIT SERVICE TO 20 REGULAR FIXED ROUTES AND 1 DOWNTOWN ROUTE. ALSO OPERATES A DEMAND-RESPONSE PARATRANSIT SERVICE FOR ELIGIBLE ELDERLY AND DISABLED PATRONS. OPERATES ON WEEKDAYS AND SATURDAYS, THE PARATRANSIT SERVICE OPERATES DOOR-TO-DOOR, 6 DAYS PER WEEK, 5:45 AM TO 8 PM ON WEEKDAYS AND 6:00 AM TO 6:00 PM ON SATURDAYS. PHONE #1 IS FOR SCHEDULING INFO. PHONE #2 IS FOR GENERAL INFO.

##### **Eligibility:**

ANYONE NEEDING TRANSPORTATION WITH DISABILITY, ELDERLY OR GENERAL PUBLIC.

##### **List of Provided Services:**

**Transportation:** Public Transportation

##### **Contact Information:**

###### **Address:**

PUBLIC WORKS DEPT/STAR TRAN DIVISION 710 J STREET

Lincoln NE 68508-2938

**Hours of Operation:** M-F 5:45-8 PM, SAT 6-6 PM

**Website:** [www.lincoln.ne.gov](http://www.lincoln.ne.gov)

**Main Phone:** 402.476.1234

**Other Phone(s):**

**Fax:** 402.441.7055

**Phone:** 402.441.7185

**Main Email:**

**Other Email(s):**

StarTranInfo@lincoln.ne.gov

**Main Contact(s):**

MIKE DAVIS

**Other Contact(s):**

##### **General Information**

**Agency ID:** 1295

**Counties Served:**

Lancaster

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**