



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

HANDI-BUS/STAR TRAN

Description:

PROVIDES PUBLIC TRANSIT SERVICE TO 20 REGULAR FIXED ROUTES AND 1 DOWNTOWN ROUTE. ALSO OPERATES A DEMAND-RESPONSE PARATRANSIT SERVICE FOR ELIGIBLE ELDERLY AND DISABLED PATRONS. OPERATES ON WEEKDAYS AND SATURDAYS, THE PARATRANSIT SERVICE OPERATES DOOR-TO-DOOR, 6 DAYS PER WEEK, 5:45 AM TO 8 PM ON WEEKDAYS AND 6:00 AM TO 6:00 PM ON SATURDAYS. PHONE #1 IS FOR SCHEDULING INFO. PHONE #2 IS FOR GENERAL INFO.

Eligibility:

ANYONE NEEDING TRANSPORTATION WITH DISABILITY, ELDERLY OR GENERAL PUBLIC.

List of Provided Services:

Transportation: Public Transportation

Contact Information:

Address:

PUBLIC WORKS DEPT/STAR TRAN DIVISION 710 J STREET
Lincoln NE 68508-2938

Hours of Operation: M-F 5:45-8 PM, SAT 6-6 PM

Website: www.lincoln.ne.gov

Main Phone: 402.476.1234

Other Phone(s):

Fax: 402.441.7055

Phone: 402.441.7185

Main Email:

Other Email(s):

StarTranInfo@lincoln.ne.gov

Main Contact(s):

MIKE DAVIS

Other Contact(s):

General Information

Agency ID: 1295

Counties Served:

Lancaster

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: VARIES

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision: