

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### AREA AGENCY ON AGING, EASTERN (ENOA)

#### Description:

CARE MANAGEMENT, IN-HOME SERVICES (HOME-DELIVERED MEALS, HOMEMAKER PROGRAM, HOME HEALTH AIDE, DURABLE MEDICAL EQUIPMENT, HANDYMAN PROGRAM, RESPITE CARE, GATEKEEPER PROGRAM, LAWN CARE AND SNOW REMOVAL, EMERGENCY PHARMACY ASSISTANCE, EMERGENCY RESPONSE SYSTEM), INFORMATION AND ASSISTANCE, NUTRITION, COMMUNITY SERVICES (HOUSING SPECIALIST, RURAL TRANSPORTATION, HEALTH MAINTENANCE CLINICS, MENTAL HEALTH COUNSELING, ANNUAL TAX COUNSELING PROGRAM, LEGAL SERVICES, GRANDPARENT'S RESOURCE CENTER), SENIOR EMPLOYMENT, VOLUNTEER OPPORTUNITIES (RETIRED SENIOR VOLUNTEER PROGRAM (RSVP), SENIOR COMPANION PROGRAM (SCP), FOSTER GRANDPARENT PROGRAM (FGP), GOLDEN CARRIAGE TRANSPORTATION, OMBUDSMEN), SENIOR CARE OPTIONS, MEDICAID WAIVER

#### Eligibility:

OVER AGE 60 AND SEEKING ASSISTANCE

#### List of Provided Services:

**Advocacy and Support:** Legal Assistance, Protection and Advocacy

**Assessment Services:** Nutrition, Independent Living Assessment

**Assistive Technology Services:** Loan/Rental

**Case Management:** Case Management

**Counseling and Guidance:** Psychological Counseling and Guidance

**Emergency Relief:** Food, Other Emergency Relief

**Employment:** Volunteer Employment, Job Placement

**Family/Individual Resources:** Respite care, Housekeeping, Nutrition/Meals, Senior Programs

**Information and Referral:** Information and Referral

**Insurance:** Insurance Information

**Medical:** Financial Medicine, Home Health Services

**Personal Services:** Property Maintenance

**Transportation:** Public Transportation

#### Contact Information:

##### Address:

EASTERN NEBRASKA OFFICE ON AGING

4780 S 131ST ST.

Omaha NE 68137

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.enoa.org](http://www.enoa.org)

**Main Phone:** 888.554.2711

**Other Phone(s):**

**Phone:** 402.444.6536

**Fax:** 402.444.6503

**Main Email:** dennis.loose@nebraska.gov

**Main Contact(s):**

DENNIS LOOSE

**Other Contact(s):**

**General Information**

**Agency ID:** 1312

**Counties Served:**

Cass, Dodge, Douglas, Sarpy, Washington

**Ages Served:** Ages 60 and Up

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

DIRECTOR