

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### HEARTLAND FAMILY SERVICE

#### Description:

SAFE HAVEN SHELTER, PROFESSIONAL COUNSELING-INDIVIDUAL, COUPLE & FAMILY. NEIGHBORHOOD SERVICES (SARPY COUNTY RESIDENTS ONLY)-COMPREHENSIVE EMERGENCY SERVICES, HOLIDAY ASSISTANCE PROGRAM. DOMESTIC ABUSE SERVICES (SOME SERVICES LOCATED OFF-SITE)-24-HR. DOMESTIC ABUSE CRISIS LINE, "SAFE HAVEN" TRANSITIONAL SHELTER, "CHOOSING NONVIOLENCE" MEN'S TREATMENT GROUP, EDUCATIONAL SUPPORT GROUPS FOR WOMEN & CHILDREN, CRIMINAL JUSTICE ADVOCACY, PROTECTION ORDER ASSISTANCE, INFO & REFERRAL.

#### Eligibility:

NEED FOR SERVICES

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy, Support/Self Help

**Counseling and Guidance:** Family/Individual

**Emergency Relief:** Crisis Services, Food, Rent, Utilities, Other Emergency Relief

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

PAPILLION OFFICE 302 AMERICAN PARKWAY

Papillion NE 68046

**Hours of Operation:** M, TUE 8-3:00, W 8:30-7PM

**Website:** [www.heartlandfamilyservice.org](http://www.heartlandfamilyservice.org)

**Main Phone:** 402.339.2544

**Other Phone(s):**

**Fax:** 402.339.4358

**Crisis:** 800.523.3666 (24-hr. abuse line)

**Main Email:**

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### General Information

**Agency ID:** 1318

**Counties Served:**

Cass, Douglas, Sarpy

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** CALL

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

APPEAL TO EXECUTIVE DIRECTOR