



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

HEARTLAND FAMILY SERVICE

Description:

SAFE HAVEN SHELTER, PROFESSIONAL COUNSELING-INDIVIDUAL, COUPLE & FAMILY. NEIGHBORHOOD SERVICES (SARPY COUNTY RESIDENTS ONLY)-COMPREHENSIVE EMERGENCY SERVICES, HOLIDAY ASSISTANCE PROGRAM. DOMESTIC ABUSE SERVICES (SOME SERVICES LOCATED OFF-SITE)-24-HR. DOMESTIC ABUSE CRISIS LINE, "SAFE HAVEN" TRANSITIONAL SHELTER, "CHOOSING NONVIOLENCE" MEN'S TREATMENT GROUP, EDUCATIONAL SUPPORT GROUPS FOR WOMEN & CHILDREN, CRIMINAL JUSTICE ADVOCACY, PROTECTION ORDER ASSISTANCE, INFO & REFERRAL.

Eligibility:

NEED FOR SERVICES

List of Provided Services:

Advocacy and Support: Protection and Advocacy, Support/Self Help

Counseling and Guidance: Family/Individual

Emergency Relief: Crisis Services, Food, Rent, Utilities, Other Emergency Relief

Information and Referral: Information and Referral

Contact Information:

Address:

PAPILLION OFFICE 302 AMERICAN PARKWAY

Papillion NE 68046

Hours of Operation: M,TUE 8-3:00, W 8:30-7PM

Website: www.heartlandfamilyservice.org

Main Phone: 402.339.2544

Other Phone(s):

Fax: 402.339.4358

Crisis: 800.523.3666 (24-hr. abuse line)

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1318

Counties Served:

Cass, Douglas, Sarpy

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: CALL

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

APPEAL TO EXECUTIVE DIRECTOR