



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### **Contact the Nebraska Hotline for Disabilities**

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

#### **SHIIP (NE. SENIOR HEALTH INSURANCE INFO PROGRAM)**

##### **Description:**

SHIIP PROVIDES INFORMATION AND COUNSELING TO OLDER NEBRASKANS AND PERSONS WITH DISABILITIES REGARDING MEDICARE, MEDICAID AND HEALTH INSURANCE. SHIIP CAN HELP WITH: MEDICARE ELIGIBILITY AND BENEFITS MEDICARE CLAIMS AND CLAIM FILING MEDICARE SUPPLEMENT INSURANCE MEDICARE PRESCRIPTION DRUG PLANS MEDICAID ELIGIBILITY AND BENEFITS LONG-TERM CARE INSURANCE GROUP INSURANCE SHIIP ASSISTS THE PUBLIC THROUGH: CONSUMER EDUCATION COUNSELING TRAINED COUNSELORS TOLL-FREE HOTLINE EDUCATIONAL LITERATURE

##### **Eligibility:**

##### **List of Provided Services:**

**Insurance:** Insurance Information

##### **Contact Information:**

###### **Address:**

NE. DEPT. OF INSURANCE 1033 O STREET, STE. 307

Lincoln NE 68508-3639

###### **Hours of Operation:**

**Website:** [www.doi.nebraska.gov/consumer/senior-health](http://www.doi.nebraska.gov/consumer/senior-health)

**Main Phone:** 800.234.7119

###### **Other Phone(s):**

**TDD:** 800.833.7352

**Phone:** 402.471.2201

###### **Main Email:**

###### **Other Email(s):**

[doi.shiip@nebraska.gov](mailto:doi.shiip@nebraska.gov)

###### **Main Contact(s):**

STAFF

###### **Other Contact(s):**

##### **General Information**

**Agency ID:** 1352

###### **Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk,

Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**