



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

SHIIP (NE. SENIOR HEALTH INSURANCE INFO PROGRAM)

Description:

SHIIP PROVIDES INFORMATION AND COUNSELING TO OLDER NEBRASKANS AND PERSONS WITH DISABILITIES REGARDING MEDICARE, MEDICAID AND HEALTH INSURANCE. SHIIP CAN HELP WITH: MEDICARE ELIGIBILITY AND BENEFITS MEDICARE CLAIMS AND CLAIM FILING MEDICARE SUPPLEMENT INSURANCE MEDICARE PRESCRIPTION DRUG PLANS MEDICAID ELIGIBILITY AND BENEFITS LONG-TERM CARE INSURANCE GROUP INSURANCE SHIIP ASSISTS THE PUBLIC THROUGH: CONSUMER EDUCATION COUNSELING TRAINED COUNSELORS TOLL-FREE HOTLINE EDUCATIONAL LITERATURE

Eligibility:

List of Provided Services:

Insurance: Insurance Information

Contact Information:

Address:

NE. DEPT. OF INSURANCE 1033 O STREET, STE. 307

Lincoln NE 68508-3639

Hours of Operation:

Website: www.doi.nebraska.gov/consumer/senior-health

Main Phone: 800.234.7119

Other Phone(s):

TDD: 800.833.7352

Phone: 402.471.2841

Main Email: doi.shiip@nebraska.gov

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1352

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundee, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees:

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision: