

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### **Contact the Nebraska Hotline for Disabilities**

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### **VOLUNTEERS ASSISTING SENIORS (VAS)**

#### **Description:**

VAS IS AN ORGANIZATION WHICH UTILIZES THE SKILL, KNOWLEDGE AND EDUCATION OF SENIORS (55 AND OVER) TO HELP OTHER SENIORS OBTAIN NEEDED SERVICES AND UNDERSTAND THE RIGHTS AND PRIVILEGES AVAILABLE TO THEM UNDER THE LAW. ASSISTANCE WITH INSURANCE AND MEDICARE CLAIMS AND/OR PROBLEMS, CONSUMER FRAUD ISSUES, SOCIAL SECURITY, PERSONAL, FAMILY AND LEGAL PROBLEMS, UNDERSTANDING VARIOUS LAWS AND REGULATIONS AS THEY AFFECT YOUR PERSONAL SITUATION, VARIOUS SOCIAL SERVICES OFFERED IN THE COMMUNITY AND INFORMATION ON COMMUNITY SERVICES AVAILABLE TO HELP YOU (I.E., FOOD STAMPS, MEDICAID, HOUSING AVAILABILITY/OPTIONS, TRANSPORTATION SERVICES, ETC.) EASTERN NEBRASKA OFFICE ON AGING (ENOA) SUPPORTS VAS.

#### **Eligibility:**

ANY SENIOR, REGARDLESS OF INCOME, IN CASS, DODGE, DOUGLAS AND SARPY COUNTIES.

#### **List of Provided Services:**

**Advocacy and Support:** Protection and Advocacy

**Information and Referral:** Information and Referral

**Personal Services:** Personal Services

#### **Contact Information:**

##### **Address:**

1941 SO 42ND SUITE 312

Omaha NE 68105

**Hours of Operation:** 8:30 TO 4:30 PM MONDAY-FRIDAY

**Website:** [www.enoa.org](http://www.enoa.org), [www.doi.nebraska.gov/consumer/senior-health](http://www.doi.nebraska.gov/consumer/senior-health)

**Main Phone:** 402.444.6536

**Main Email:**

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### **General Information**

**Agency ID:** 1412

**Counties Served:**

Cass, Dodge, Douglas, Sarpy

**Ages Served:** Ages 55 and Up

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**