

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### ACCESS NEBRASKA - ECONOMIC ASSISTANCE

#### Description:

ACCESS NEBRASKA IS DIVIDED INTO THE MEDICAID AND ECONOMIC ASSISTANCE PROGRAMS. THIS IS THE INFORMATION FOR ECONOMIC ASSISTANCE. ACCESS NEBRASKA IS A WAY TO FIND, APPLY AND UPDATE NEBRASKA PUBLIC ASSISTANCE THROUGH THE INTERNET OR BY TELEPHONE. AN INDIVIDUAL CAN APPLY FOR MANY NEBRASKA PUBLIC ASSISTANCE BENEFIT PROGRAMS BY USING THESE PROCESSES. THE ADVANTAGES TO APPLYING THESE WAYS ARE:

1) FINDING OUT IF YOU ARE ELIGIBLE. A SELF SCREENING TOOL WILL DETERMINE THE PROGRAMS FOR WHICH YOU MAY WANT TO APPLY.

2) APPLYING FOR BENEFITS. SELECT PROGRAMS FOR WHICH YOU WANT TO APPLY, OR COMPLETE A REVIEW OR RECERTIFICATION AND SUBMIT THE APPLICATION ONLINE WITH AN ELECTRONIC SIGNATURE.

3) REPORT CHANGES. IF YOU ARE CURRENTLY RECEIVING BENEFITS, USE THIS TOOL TO REPORT CHANGES IN YOUR HOUSEHOLD.

4) BENEFITS INQUIRY. CHECK THE STATUS OF YOUR APPLICATION AND BENEFITS.

AN INDIVIDUAL CAN ALSO CONTACT THE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIRECTLY.

MAILING ADDRESSES: IN LINCOLN (THIS INCLUDES THE SOUTHEASTERN, CENTRAL AND WESTERN CO.)

PO BOX 85801

LINCOLN, NE 68501

IN OMAHA (THIS INCLUDES THE EASTERN AND NORTHERN CO.)

PO BOX 2992

OMAHA, NE 68102

#### Eligibility:

#### List of Provided Services:

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

DEPARTMENT OF HEALTH AND HUMAN SERVICES

NE

**Hours of Operation:** 8:00-5:00 MONDAY-FRIDAY; 24 HR WEBSITE

**Website:** [www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)

**Main Phone:** 800.383.4278

##### Other Phone(s):

**Phone:** 402.323.3900-Lincoln

**Phone:** 402.323.7455

**Phone:** 402.595.1258-Omaha

**TDD:** 402.471.7256

**Fax:** 402.595.1901

**Main Email:** DHHS.ANDICenter@Nebraska.gov

**Other Email(s):**

dhhs.accessnebraskaquestions@nebraska.gov

dhhs.helpline@nebraska.gov

**Main Contact(s):**

STAFF

**Other Contact(s):**

## **General Information**

**Agency ID:** 1474

**Counties Served:**

Thurston, Thomas, Thayer, Stanton, Sioux, Sherman, Sheridan, Seward, Scotts Bluff, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Phelps, Perkins, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Morrill, Merrick, McPherson, Madison, Loup, Logan, Lincoln, Lancaster, Knox, Kimball, Keya Paha, Keith, Kearney, Johnson, Jefferson, Howard, Hooker, Holt, Hitchcock, Hayes, Harlan, Hamilton, Hall, Greeley, Grant, Gosper, Garfield, Garden, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Deuel, Dawson, Dawes, Dakota, Custer, Cuming, Colfax, Clay, Cheyenne, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Box Butte, Boone, Blaine, Banner, Adams, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope, Out of State

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, Info Only, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**