

CAP

Nebraska Client Assistance Program Hotline for Disability Services

Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 or toll free: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

ACCESS NEBRASKA - ECONOMIC ASSISTANCE

Description:

ACCESS NEBRASKA IS DIVIDED INTO THE MEDICAID AND ECONOMIC ASSISTANCE PROGRAMS. THIS IS THE INFORMATION FOR ECONOMIC ASSISTANCE. ACCESS NEBRASKA IS A WAY TO FIND, APPLY AND UPDATE NEBRASKA PUBLIC ASSISTANCE THROUGH THE INTERNET OR BY TELEPHONE. AN INDIVIDUAL CAN APPLY FOR MANY NEBRASKA PUBLIC ASSISTANCE BENEFIT PROGRAMS BY USING THESE PROCESSES. THE ADVANTAGES TO APPLYING THESE WAYS ARE:

1) FINDING OUT IF YOU ARE ELIGIBLE. A SELF SCREENING TOOL WILL DETERMINE THE PROGRAMS FOR WHICH YOU MAY WANT TO APPLY.

2) APPLYING FOR BENEFITS. SELECT PROGRAMS FOR WHICH YOU WANT TO APPLY, OR COMPLETE A REVIEW OR RECERTIFICATION AND SUBMIT THE APPLICATION ONLINE WITH AN ELECTRONIC SIGNATURE.

3) REPORT CHANGES. IF YOU ARE CURRENTLY RECEIVING BENEFITS, USE THIS TOOL TO REPORT CHANGES IN YOUR HOUSEHOLD.

4) BENEFITS INQUIRY. CHECK THE STATUS OF YOUR APPLICATION AND BENEFITS.

AN INDIVIDUAL CAN ALSO CONTACT THE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIRECTLY.

MAILING ADDRESSES: IN LINCOLN (THIS INCLUDES THE SOUTHEASTERN, CENTRAL AND WESTERN CO.)

PO BOX 85801

LINCOLN, NE 68501

IN OMAHA (THIS INCLUDES THE EASTERN AND NORTHERN CO.)

PO BOX 2992

OMAHA, NE 68102

Eligibility:

List of Provided Services:

Information and Referral: Information and Referral

Contact Information:

Address:

DEPARTMENT OF HEALTH AND HUMAN SERVICES

NE

Hours of Operation: 8:00-5:00 MONDAY-FRIDAY; 24 HR WEBSITE

Website: www.ACCESSNebraska.ne.gov

Main Phone: 800.383.4278

Other Phone(s):

Phone: 402.323.3900-Lincoln

Phone: 402.323.7455

Phone: 402.595.1258-Omaha

TDD: 402.471.7256

Fax: 402.595.1901

Main Email: DHHS.ANDICenter@Nebraska.gov

Other Email(s):

dhhs.accessnebraskaquestions@nebraska.gov

dhhs.helpline@nebraska.gov

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1474

Counties Served:

Thurston, Thomas, Thayer, Stanton, Sioux, Sherman, Sheridan, Seward, Scotts Bluff, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Phelps, Perkins, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Morrill, Merrick, McPherson, Madison, Loup, Logan, Lincoln, Lancaster, Knox, Kimball, Keya Paha, Keith, Kearney, Johnson, Jefferson, Howard, Hooker, Holt, Hitchcock, Hayes, Harlan, Hamilton, Hall, Greeley, Grant, Gosper, Garfield, Garden, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Deuel, Dawson, Dawes, Dakota, Custer, Cuming, Colfax, Clay, Cheyenne, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Box Butte, Boone, Blaine, Banner, Adams, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope, Out of State

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, Info Only, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision: