



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

NEBRASKA FAMILY HELPLINE

Description:

SINGLE CONTACT POINT AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK FOR FAMILIES TO OBTAIN ASSISTANCE. TRAINED HELPLINE OPERATORS SCREEN CALLS TO ASSESS IMMEDIATE SAFETY NEEDS, IDENTIFY POTENTIAL LEVEL OF A BEHAVIORAL HEALTH CRISIS, MAKE RECOMMENDATIONS OR REFERRALS TO APPROPRIATE RESOURCES, AND HELP CALLERS CONNECT TO EMERGENCY RESOURCES OR PROVIDERS. ALSO CAN CONNECT ELIGIBLE FAMILIES TO THE FAMILY NAVIGATOR SERVICE. THIS SERVICE HELPS FAMILIES MOVE THROUGH NEBRASKA'S CHILD AND FAMILY CARE SYSTEM MORE EFFICIENTLY TO GET THE ASSISTANCE THEY NEED.

Eligibility:

ANYONE NEEDING ASSISTANCE WITH A FAMILY SITUATION.

List of Provided Services:

Information and Referral: Information and Referral

Contact Information:

Address:

NE

Hours of Operation: 24/7

Website: www.nebraskafamilyhelpline.ne.gov/about/

Main Phone: 888.866.8660

Other Phone(s):

TDD: 888.556.5117

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 1485

Counties Served:

Out of State, Antelope, Arthur, York, Wheeler, Webster, Wayne, Washington, Valley, Thurston, Thomas, Thayer, Stanton, Sioux, Sherman, Sheridan, Seward, Scotts Bluff, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Phelps, Perkins, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Morrill, Merrick, McPherson, Madison, Loup, Logan, Lincoln, Lancaster, Knox, Kimball, Keya Paha, Keith, Kearney, Johnson, Jefferson, Howard, Hooker, Holt, Hitchcock, Hayes, Harlan, Hamilton, Hall, Greeley, Grant, Gosper, Garfield, Garden, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Deuel, Dawson, Dawes, Dakota, Custer, Cuming, Colfax, Clay, Cheyenne, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Box Butte, Boone, Blaine, Banner, Adams

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, Info Only, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision: