



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### COMMUNITY SUPPORT SPECIALISTS, DHHS

#### Description:

DEPT OF HEALTH AND HUMAN SERVICES (DHHS) SPECIALISTS SERVE AS A SINGLE POINT OF CONTACT FOR COMMUNITY PARTNER AGENCIES WITH QUESTIONS OR FEEDBACK REGARDING ACCESSNEBRASKA. CAN ALSO ASSIST CONSUMERS DIRECTLY WHEN NEEDED. ASSIST WITH QUESTIONS REGARDING ACCESSNEBRASKA, WEBSITE, AGENCY POLICY (ECONOMIC ASSISTANCE & MEDICAID) AND AREA RESOURCES. PROVIDE TRAINING TO COMMUNITY PARTNER AGENCY STAFF. PROVIDE UPDATES ON CHANGES. PROVIDE INFORMATION AT COMMUNITY EVENTS.

SPECIALISTS ARE AS FOLLOWS:

EASTERN SERVICE AREA: (OMAHA-DOUGLAS) DARNIECE AMOS 402.595.3369

NORTHERN SERVICE AREA: STACY SCHENK (WAYNE & PARTS OF WESTERN) 402.375.7055

SOUTHEAST SERVICE AREA: DARLA BERGER (DOUGLAS, SARPY & LANCASTER) 402.595.3314

WESTERN SERVICE AREA: SHELLY WITT (OGALLALA) 308.284.8088

#### Eligibility:

#### List of Provided Services:

**Information and Referral:** Information and Referral

**Personal Services:** Personal Services

#### Contact Information:

**Address:**

NE

**Hours of Operation:**

**Website:** [www.accessnebraska.ne.gov](http://www.accessnebraska.ne.gov)

**Main Phone:** 800-383-4278

**Main Email:** darniece.amos@nebraska.gov

**Main Contact(s):**

SEE DESCRIPTION

**Other Contact(s):**

#### General Information

**Agency ID:** 1508

**Counties Served:**

Box Butte, Boone, Blaine, Banner, Adams, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton,

Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope, Out of State

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, Info Only, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

SUPERVISOR EMILY KLUVER, PROTECTION & SAFETY ADMINISTRATOR