



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

PONCA EXPRESS

Description:

OPERATES TWO TRANSPORTATION SERVICES - ONE SERVES ONLY THOSE WHO RESIDE IN RURAL COMMUNITIES, AND THE OTHER OFFERS SERVICES TO THE METRO COMMUNITIES. FIRST COME/FIRST SERVE BASIS. PROVIDES ON-DEMAND TRANSPORTS. HOURS FOR NIOBRARA, SIOUX CITY AND LINCOLN FROM 8-430PM MONDAY-FRIDAY. HOURS FOR NORFOLK FROM 730-630PM MONDAY-FRIDAY. HOURS FOR OMAHA FROM 7-530PM MONDAY-FRIDAY. ALL EVENING TRANSPORTS MUST BE REQUESTED DURING NORMAL BUSINESS HOURS AS THE TRANSPORTERS WILL NOT BE IN THE OFFICE TO ACCEPT CALLS AFTER 430PM. HAS DRIVERS AT ALL 5 PONCA TRIBE NEBRASKA OFFICE LOCATIONS. PROVIDES TRANSPORTATION WITHIN A THREE-HOUR RADIUS OF EACH FACILITY IN NORFOLK, NIOBRARA, SIOUX CITY, LINCOLN AND OMAHA. SERVICES ARE PROVIDED FOR THE FOLLOWING, AS WELL AS OTHER NEEDS...HEALTH CARE, EDUCATION, SOCIAL SERVICES, PUBLIC SERVICES, RECREATION. TO SCHEDULE AN APPOINTMENT, CALL EITHER THE RURAL (NORFOLK AND NIOBRARA) OR METRO (OMAHA, LINCOLN AND SIOUX CITY) PHONE NUMBER FOR YOUR AREA OR EMAIL.

Eligibility:

ANYONE NEEDING TRANSPORTATION IN THE FOLLOWING AREAS: NORFOLK, NIOBRARA, OMAHA, LINCOLN AND SIOUX CITY. WILL TRAVEL WITHIN A THREE-HOUR RADIUS OF EACH AREA.

List of Provided Services:

Transportation: Public Transportation

Contact Information:

Address:

1800 SYRACUSE AVENUE
Norfolk NE 68701

Hours of Operation: VARIES; SEE DESCRIPTION

Website: www.poncatribe-ne.org/departments/ponca-express/

Main Phone: 877.769.3111-Rural

Other Phone(s):

Phone: 402.438.9224-Metro

Cellular: 402.372.7028

Main Email: transportation@poncatribe-ne.org

Other Email(s):

dannettew@poncatribe-ne.org

Main Contact(s):

DANI WRIGHT

Other Contact(s):

General Information

Agency ID: 1590

Counties Served:

Madison, Lancaster, Knox, Douglas

Ages Served: All Ages**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes**Fees:**

Sliding Fee Schedule: Yes

Interpreters on Staff:**How to Appeal a Decision:**