



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

NE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Description:

The Division of Developmental Disabilities (DDD) provides funding and oversight for Medicaid Home and Community-Based Services (HCBS) Waivers. This includes determining eligibility, providing service coordination for eligible people, monitoring services, and paying providers.

Eligibility:

EACH PROGRAM HAS DIFFERENT ELIGIBILITY REQUIREMENTS

List of Provided Services:

Accessibility: Financial Accessibility, Accessibility Information/Service

Advocacy and Support: Support/Self Help

Assistive Devices: Mobility, Financial for Devices

Information and Referral: Information and Referral

Contact Information:

Address:

3737 25th Street
Columbus NE 68601

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: <https://dhhs.ne.gov/pages/developmental-disabilities.aspx>

Main Cellular: 531-310-1713

Main Email: melissa.doles@nebraska.gov

Main Contact(s):

MELISSA DOLES

Other Contact(s):

General Information

Agency ID: 1774

Counties Served:

Clay, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Boone, Blaine, Antelope, Adams, Out of State, Hayes, Harlan, Hamilton, Hall, Greeley, Gosper, Garfield, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Dawson, Dakota, Custer, Cuming, Colfax, Phelps, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Merrick, Madison, Loup, Lancaster, Knox, Keya Paha, Kearney, Johnson, Jefferson, Howard, Holt, Hitchcock, Thurston, Thayer, Stanton, Sherman, Seward, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Grant, Hooker, Keith, Kimball, Lincoln, Logan, McPherson, Morrill, Perkins, Scotts Bluff, Sheridan, Sioux, Thomas, Arthur, York, Wheeler, Webster, Wayne, Washington, Valley

Ages Served: All Ages

Disabilities Served:

BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual

Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Bi-lingual

How to Appeal a Decision: