



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

HELPLINE, NE DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS)

Description:

ASSISTS INDIVIDUALS WHO HAVE QUESTIONS & CONCERNS REGARDING THE DEPARTMENT OF HEALTH AND HUMAN SERVICES.

Eligibility:

ANYONE WITH A QUESTION OR CONCERN RELATING TO HEALTH AND HUMAN SERVICES

List of Provided Services:

Advocacy and Support: Protection and Advocacy

Information and Referral: Information and Referral

Contact Information:

Address:

301 CENTENNIAL MALL SOUTH, 3RD FL

Lincoln NE 68509

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.dhhs.nebraska.gov

Main Phone: 402-471-6035

Other Phone(s):

Phone: 800-254-4202-front desk

Fax: 402-471-3996

Main Email: dhhs.helpline@nebraska.gov

Main Contact(s):

DIANA DURAN

Other Contact(s):

General Information

Agency ID: 1803

Counties Served:

Out of State, Antelope, Arthur, York, Wheeler, Webster, Wayne, Washington, Valley, Thurston, Thomas, Thayer, Stanton, Sioux, Sherman, Sheridan, Seward, Scotts Bluff, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Phelps, Perkins, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Morrill, Merrick, McPherson, Madison, Loup, Logan, Lincoln, Lancaster, Knox, Kimball, Keya Paha, Keith, Kearney, Johnson, Jefferson, Howard, Hooker, Holt, Hitchcock, Hayes, Harlan, Hamilton, Hall, Greeley, Grant, Gosper, Garfield, Garden, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Deuel, Dawson, Dawes, Dakota, Custer, Cuming, Colfax, Clay, Cheyenne, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Box Butte, Boone, Blaine, Banner, Adams

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

SEND A LETTER TO THE LEGAL SERVICES DIVISION.