

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### HELPLINE, NE DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS)

#### Description:

ASSISTS INDIVIDUALS WHO HAVE QUESTIONS & CONCERNS REGARDING THE DEPARTMENT OF HEALTH AND HUMAN SERVICES.

#### Eligibility:

ANYONE WITH A QUESTION OR CONCERN RELATING TO HEALTH AND HUMAN SERVICES

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

301 CENTENNIAL MALL SOUTH, 3RD FL

Lincoln NE 68509

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.nebraska.gov](http://www.dhhs.nebraska.gov)

**Main Phone:** 402-471-6035

##### Other Phone(s):

**Phone:** 800-254-4202-front desk

**Fax:** 402-471-3996

**Main Email:** [dhhs.helpline@nebraska.gov](mailto:dhhs.helpline@nebraska.gov)

##### Main Contact(s):

DIANA DURAN

##### Other Contact(s):

#### General Information

**Agency ID:** 1803

##### Counties Served:

Out of State, Antelope, Arthur, York, Wheeler, Webster, Wayne, Washington, Valley, Thurston, Thomas, Thayer, Stanton, Sioux, Sherman, Sheridan, Seward, Scotts Bluff, Saunders, Sarpy, Saline, Rock, Richardson, Red Willow, Polk, Platte, Pierce, Phelps, Perkins, Pawnee, Otoe, Nuckolls, Nemaha, Nance, Morrill, Merrick, McPherson, Madison, Loup, Logan, Lincoln, Lancaster, Knox, Kimball, Keya Paha, Keith, Kearney, Johnson, Jefferson, Howard, Hooker, Holt, Hitchcock, Hayes, Harlan, Hamilton, Hall, Greeley, Grant, Gosper, Garfield, Garden, Gage, Furnas, Frontier, Franklin, Fillmore, Dundy, Douglas, Dodge, Dixon, Deuel, Dawson, Dawes, Dakota, Custer, Cuming, Colfax, Clay, Cheyenne, Cherry, Chase, Cedar, Cass, Butler, Burt, Buffalo, Brown, Boyd, Box Butte, Boone, Blaine, Banner, Adams

**Ages Served:** All Ages

##### Disabilities Served:

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

SEND A LETTER TO THE LEGAL SERVICES DIVISION.