



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### VOICECARE (LIFELINE)

#### **Description:**

A 24 HOUR EMERGENCY RESPONSE FOR PEOPLE LIVING AT HOME. \$30 A MONTH/\$35 ONE TIME INSTALL.

#### **Eligibility:**

EVERYONE IS ELIGIBLE BUT ONE CAN BECOME ELIGIBLE BY QUALIFYING FOR ONE OF THE FIVE FOLLOWING PROGRAMS: 1. MEDICAID 2. FOOD STAMPS 3. SUPPLEMENTARY SECURITY INCOME (SSI) 4. FEDERAL PUBLIC HOUSING ASSISTANCE 5. LOW INCOME HOME ENERGY ASSISTANCE PROGRAM. THE APPLICATION WILL REQUIRE A THIRD PARTY SIGNATURE WHICH WOULD BE FROM ONE OF THESE PROGRAMS.

#### **List of Provided Services:**

**Emergency Relief:** Crisis Services

#### **Contact Information:**

##### **Address:**

FAITH REGIONAL HOME HEALTH  
2700 W NORFOLK AVE  
Norfolk NE 68701

**Hours of Operation:** 8:00 - 4:30 MON-FRIDAY

**Website:** [www.frhs.org](http://www.frhs.org)

**Main Phone:** 402-644-7453

##### **Other Phone(s):**

**Phone:** 800-244-1184

**Fax:** 402-644-7464

**Phone:** 402-371-4880

##### **Main Email:**

##### **Main Contact(s):**

BARB MAXEY

##### **Other Contact(s):**

#### **General Information**

**Agency ID:** 377

##### **Counties Served:**

Boone, Madison, Pierce, Platte, Stanton, Wayne, Antelope

**Ages Served:** All Ages

##### **Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** \$30 MO AFTER \$35 HOOKUP

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

NO APPEAL PROCEDURE