

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### NE DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### Description:

2ND OFFICE LOCATED AT 208 N PINE ST. 308-385-6123 OR 800-892-7922 AND FAX 308-385-6132. 3RD OFFICE LOCATED AT 1306 WEST 3RD ST. (EMPLOYMENT FIRST PROGRAM, CHILDREN'S MEDICAID AND FOOD STAMPS ONLY) 308-385-6121 OR 800.892.7922 AND FAX 308-385-5750. PROTECTIVE SERVICES, RESOURCE DEVELOPMENT, A & D MEDICAID WAIVER, MEDICALLY HANDICAPPED CHILDREN'S PROGRAM; SSI DISABLED CHILDREN'S PROGRAM; SUBSIDIZED ADOPTION PROGRAM; ADULT FAMILY HOMES; AND SOCIAL SERVICES BLOCK GRANT FOR AGED, DISABLED AND FAMILIES. MAIN OFFICE PROGRAMS ARE AID TO DEPENDENT CHILDREN; ASSISTANCE TO AGED, BLIND AND DISABLED; STATE SUPPLEMENT; STATE DISABILITY; KIDS CONNECTION; MEDICAID; REFUGEE RESETTLEMENT; EMERGENCY ASSISTANCE; GENERAL ASSISTANCE; LOW INCOME ENERGY ASSISTANCE; CHILD SUPPORT ENFORCEMENT; JOB SUPPORT; FOOD STAMPS AND SUPPLEMENTAL FOOD PROGRAMS.

#### Eligibility:

VARIES PER PROGRAM. SEE SEPARATE PROGRAM LISTINGS

#### List of Provided Services:

**Accessibility:** Financial Accessibility

**Advocacy and Support:** Protection and Advocacy

**Assessment Services:** Financial for Assessment

**Assistive Devices:** Financial for Devices

**Assistive Technology Services:** Financial for AT Services

**Case Management:** Case Management

**Counseling and Guidance:** Financial for Counseling and Guidance

**Emergency Relief:** Food, Housing/Shelter, Rent, Transportation Emergencies, Utilities, Other Emergency Relief, Crisis Services

**Family/Individual Resources:** Adoption, Attendant Financial, Attendant Location, Attendant Training, Day Care Locators, Financial Adult Day Care, Foster Care, Housekeeping, Nutrition/Meals, Respite Financial

**Financial:** Income, Other Financial

**Housing/Residential:** Supervised Facilities

**Information and Referral:** Information and Referral

**Insurance:** Financial Insurance

**Medical:** Financial Medical, Financial Medicine, Home Health Financial, Home Health Location

**Transportation:** Auto Repair Financial, Transportation Financial, Transportation Locator

#### Contact Information:

##### Address:

116 SOUTH PINE STREET

PO BOX 2440

Grand Island NE 68802-2440

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** www.dhhs.ne.gov  
**Main Phone:** 800-353-9433  
**Other Phone(s):**  
**Phone:** 308-385-6100  
**Fax:** 308-385-6022  
**Main Email:**  
**Main Contact(s):**  
STAFF  
**Other Contact(s):**

**General Information**

**Agency ID:** 464

**Counties Served:**

Hall, Hamilton, Howard, Merrick

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMBI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

REQUEST APPEAL FORM