



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

NE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Description:

2ND OFFICE LOCATED AT 208 N PINE ST. 308-385-6123 OR 800-892-7922 AND FAX 308-385-6132. 3RD OFFICE LOCATED AT 1306 WEST 3RD ST. (EMPLOYMENT FIRST PROGRAM, CHILDREN'S MEDICAID AND FOOD STAMPS ONLY) 308-385-6121 OR 800.892.7922 AND FAX 308-385-5750. PROTECTIVE SERVICES, RESOURCE DEVELOPMENT, A & D MEDICAID WAIVER, MEDICALLY HANDICAPPED CHILDREN'S PROGRAM; SSI DISABLED CHILDREN'S PROGRAM; SUBSIDIZED ADOPTION PROGRAM; ADULT FAMILY HOMES; AND SOCIAL SERVICES BLOCK GRANT FOR AGED, DISABLED AND FAMILIES. MAIN OFFICE PROGRAMS ARE AID TO DEPENDENT CHILDREN; ASSISTANCE TO AGED, BLIND AND DISABLED; STATE SUPPLEMENT; STATE DISABILITY; KIDS CONNECTION; MEDICAID; REFUGEE RESETTLEMENT; EMERGENCY ASSISTANCE; GENERAL ASSISTANCE; LOW INCOME ENERGY ASSISTANCE; CHILD SUPPORT ENFORCEMENT; JOB SUPPORT; FOOD STAMPS AND SUPPLEMENTAL FOOD PROGRAMS.

Eligibility:

VARIES PER PROGRAM. SEE SEPARATE PROGRAM LISTINGS

List of Provided Services:

Accessibility: Financial Accessibility

Advocacy and Support: Protection and Advocacy

Assessment Services: Financial for Assessment

Assistive Devices: Financial for Devices

Assistive Technology Services: Financial for AT Services

Case Management: Case Management

Counseling and Guidance: Financial for Counseling and Guidance

Emergency Relief: Food, Housing/Shelter, Rent, Transportation Emergencies, Utilities, Other Emergency Relief, Crisis Services

Family/Individual Resources: Adoption, Attendant Financial, Attendant Location, Attendant Training, Day Care Locators, Financial Adult Day Care, Foster Care, Housekeeping, Nutrition/Meals, Respite Financial

Financial: Income, Other Financial

Housing/Residential: Supervised Facilities

Information and Referral: Information and Referral

Insurance: Financial Insurance

Medical: Financial Medical, Financial Medicine, Home Health Financial, Home Health Location

Transportation: Auto Repair Financial, Transportation Financial, Transportation Locator

Contact Information:

Address:

116 SOUTH PINE STREET

PO BOX 2440

Grand Island NE 68802-2440

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.dhhs.ne.gov

Main Phone: 800-353-9433

Other Phone(s):

Phone: 308-385-6100

Fax: 308-385-6022

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 464

Counties Served:

Hall, Hamilton, Howard, Merrick

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Spanish

How to Appeal a Decision:

REQUEST APPEAL FORM