

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### NE DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### Description:

AID TO DEPENDENT CHILDREN; ASSISTANCE TO AGED, BLIND AND DISABLED; STATE SUPPLEMENT; STATE DISABILITY; KIDS CONNECTION; MEDICAID; REFUGEE RESETTLEMENT; EMERGENCY ASSISTANCE; GENERAL ASSISTANCE; LOW INCOME ENERGY ASSISTANCE; CHILD SUPPORT ENFORCEMENT; JOB SUPPORT; FOOD STAMPS AND SUPPLEMENTAL FOOD PROGRAMS; MEDICALLY HANDICAPPED CHILDREN'S PROGRAM; SSI DISABLED CHILDREN'S PROGRAM; CHILD AND ADULT PROTECTIVE SERVICES; SOCIAL SERVICES BLOCK GRANT FOR AGED AND DISABLED AND FOR FAMILIES; SUBSIDIZED ADOPTION PROGRAM; ADULT FAMILY HOMES; DISABLED PERSONS AND FAMILY SUPPORT PROGRAM CHILD SUPPORT UNIT

#### Eligibility:

VARIES PER PROGRAM. SEE SEPARATE PROGRAM LISTINGS

#### List of Provided Services:

**Accessibility:** Financial Accessibility

**Advocacy and Support:** Protection and Advocacy

**Assessment Services:** Financial for Assessment

**Assistive Devices:** Financial for Devices

**Assistive Technology Services:** Financial for AT Services

**Case Management:** Case Management

**Counseling and Guidance:** Financial for Counseling and Guidance

**Emergency Relief:** Food, Housing/Shelter, Rent, Transportation Emergencies, Utilities, Other Emergency Relief, Crisis Services

**Family/Individual Resources:** Adoption, Attendant Financial, Attendant Location, Attendant Training, Day Care Locators, Financial Adult Day Care, Foster Care, Housekeeping, Nutrition/Meals, Respite Financial

**Financial:** Income, Other Financial

**Housing/Residential:** Supervised Facilities

**Information and Referral:** Information and Referral

**Insurance:** Financial Insurance

**Medical:** Financial Medical, Financial Medicine, Home Health Financial, Home Health Location

**Transportation:** Auto Repair Financial, Transportation Locator

#### Contact Information:

##### Address:

209 NORTH 5TH STREET

PO BOX 339

Norfolk NE 68701

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402-370-3120

**Other Phone(s):**

**Fax:** 402-370-3497

**Main Email:**

**Main Contact(s):**

STAFF

**Other Contact(s):**

**General Information**

**Agency ID:** 477

**Counties Served:**

Madison, Stanton

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

REQUEST APPEAL FORM