



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### AREA AGENCY ON AGING

#### Description:

PROVIDES COMPREHENSIVE AND COORDINATED SERVICE DELIVERY SYSTEM TO ASSIST ELDERLY CITIZENS REMAIN SAFE AND INDEPENDENT IN THEIR OWN HOME AND COMMUNITY. CASE MANAGEMENT-CONDUCT A COMPLETE ASSESSMENT OF EACH INDIVIDUAL TO IDENTIFY NEEDS, DEVELOP AND RECOMMEND A PLAN OF CARE, HELP ARRANGE FOR APPROPRIATE COMMUNITY RESOURCES AND PROVIDE REGULAR FOLLOW-UP TO ASSURE SATISFACTION AND TO IDENTIFY CHANGING NEEDS. REFERRAL FOR TRANSPORTATION NUTRITION SERVICES SUPPORTIVE SERVICES- HANDYMAN/CHORE-IN-HOME ASSISTANCE IN THE FORM OF HOUSEKEEPING AND HOMEMAKERS, YARD MOWING, SNOW REMOVAL AND MINOR REPAIRS AND RENOVATION.

#### Eligibility:

ANYONE OVER AGE 60 NEEDING ASSISTANCE

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy, Support/Self Help

**Assessment Services:** Nutrition, Independent Living Assessment

**Assistive Technology Services:** Loan/Rental

**Case Management:** Case Management

**Family/Individual Resources:** Respite care, Housekeeping, Respite Financial

**Information and Referral:** Information and Referral

**Personal Services:** Property Maintenance

**Transportation:** Public Transportation

#### Contact Information:

##### Address:

AGING OFFICE OF WESTERN NEBRASKA

1517 BROADWAY SUITE 122

Scottsbluff NE 69361

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.aown.org](http://www.aown.org)

**Main Phone:** 800-682-5140

**Other Phone(s):**

**Phone:** 308-635-0851

**Fax:** 308-635-2321

**Main Email:** vic.walker@nebraska.gov

**Main Contact(s):**

CHERYL BRUNG

**Other Contact(s):**

#### General Information

**Agency ID:** 483

**Counties Served:**

Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux

**Ages Served:** Ages 60 and Up

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

EXECUTIVE DIRECTOR