



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

AREA AGENCY ON AGING

Description:

PROVIDES COMPREHENSIVE AND COORDINATED SERVICE DELIVERY SYSTEM TO ASSIST ELDERLY CITIZENS REMAIN SAFE AND INDEPENDENT IN THEIR OWN HOME AND COMMUNITY. CASE MANAGEMENT-CONDUCT A COMPLETE ASSESSMENT OF EACH INDIVIDUAL TO IDENTIFY NEEDS, DEVELOP AND RECOMMEND A PLAN OF CARE, HELP ARRANGE FOR APPROPRIATE COMMUNITY RESOURCES AND PROVIDE REGULAR FOLLOW-UP TO ASSURE SATISFACTION AND TO IDENTIFY CHANGING NEEDS. REFERRAL FOR TRANSPORTATION NUTRITION SERVICES SUPPORTIVE SERVICES-HANDYMAN/CHORE-IN-HOME ASSISTANCE IN THE FORM OF HOUSEKEEPING AND HOMEMAKERS, YARD MOWING, SNOW REMOVAL AND MINOR REPAIRS AND RENOVATION.

Eligibility:

ANYONE OVER AGE 60 NEEDING ASSISTANCE

List of Provided Services:

Advocacy and Support: Protection and Advocacy, Support/Self Help

Assessment Services: Nutrition, Independent Living Assessment

Assistive Technology Services: Loan/Rental

Case Management: Case Management

Family/Individual Resources: Respite care, Housekeeping, Respite Financial

Information and Referral: Information and Referral

Personal Services: Property Maintenance

Transportation: Public Transportation

Contact Information:

Address:

AGING OFFICE OF WESTERN NEBRASKA
1517 BROADWAY SUITE 122
Scottsbluff NE 69361

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.aown.org

Main Phone: 800-682-5140

Other Phone(s):

Phone: 308-635-0851

Fax: 308-635-2321

Main Email: vic.walker@nebraska.gov

Main Contact(s):

CHERYL BRUNG

Other Contact(s):

General Information

Agency ID: 483

Counties Served:

Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux

Ages Served: Ages 60 and Up

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: VARIES

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

EXECUTIVE DIRECTOR