



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

#### AREA AGENCY ON AGING, WEST CENTRAL

##### **Description:**

PROGRAMS ARE DESIGNED TO KEEP OLDER INDIVIDUALS IN THEIR HOMES AND TO AVOID INSTITUTIONALIZATION. HOUSEKEEPING PERSONAL AND RESPITE CARE TRANSPORTATION AND ESCORT CARE MANAGEMENT LEGAL ASSISTANCE NUTRITION COUNSELING MEDICARE FILING ASSISTANCE SUPPORT AND REFERRAL SERVICES MEDICAID APPLICATION HELP

##### **Eligibility:**

AGE 60 AND OVER SEEKING ASSISTANCE.

##### **List of Provided Services:**

**Advocacy and Support:** Legal Assistance, Protection and Advocacy, Support/Self Help

**Assessment Services:** Nutrition, Independent Living Assessment

**Case Management:** Case Management

**Family/Individual Resources:** Housekeeping, Respite Financial, Senior Programs, Respite care

**Information and Referral:** Information and Referral

**Insurance:** Insurance Information

**Transportation:** Public Transportation

##### **Contact Information:**

###### **Address:**

115 N VINE  
North Platte NE 69101

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.wcnaaa.org](http://www.wcnaaa.org)

**Main Phn/TDD1:** 308-535-8195

###### **Other Phone(s):**

**Phn/TDD1:** 800-662-2961

**Fax:** 308-535-8190

**Main Email:** [linda.foreman@nebraska.gov](mailto:linda.foreman@nebraska.gov)

###### **Main Contact(s):**

LINDA FOREMAN

###### **Other Contact(s):**

##### **General Information**

**Agency ID:** 485

###### **Counties Served:**

Chase, Dawson, Dundy, Frontier, Gosper, Grant, Hayes, Hitchcock, Hooker, Keith, Lincoln, Logan, McPherson, Perkins, Red Willow, Thomas, Arthur

**Ages Served:** Ages 60 and Up

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

DIRECTOR