



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### AREA AGENCY ON AGING, NORTHEAST

#### **Description:**

CONGREGATE MEALS, HOME DELIVERED MEALS, TRANSPORTATION, HOME HEALTH CARE, CHORE SERVICE/MINOR HOME REPAIR, HOUSEKEEPING, LEGAL SERVICES, INFORMATION AND REFERRAL, TELEPHONE REASSURANCE, CARE MANAGEMENT, LIFELINE SERVICE, OUTREACH, COUNSELING, MEDICAID WAIVER, SENIOR CARE OPTIONS, EDUCATION, FELLOWSHIP/ SOCIALIZATION AND RESPITE CARE. NO ONE TURNED DOWN DUE TO INABILITY TO PAY. OMBUDSMAN PROGRAM SHIIP (SENIOR HEALTH INSURANCE INFORMATION PROGRAM)

#### **Eligibility:**

AGE 60 AND OVER NEEDING ASSISTANCE, MEDICAID 65+

#### **List of Provided Services:**

**Advocacy and Support:** Legal Assistance, Protection and Advocacy, Support/Self Help

**Assessment Services:** Nutrition, Independent Living Assessment

**Case Management:** Case Management

**Education:** Adult and Continuing Education

**Family/Individual Resources:** Housekeeping, Nutrition/Meals, Respite Financial, Senior Programs, Respite care

**Information and Referral:** Information and Referral

**Insurance:** Insurance Information

**Medical:** Home Health Services

**Personal Services:** Property Maintenance

**Recreation:** Recreation

**Training:** Independent Living Training

**Transportation:** Public Transportation

#### **Contact Information:**

##### **Address:**

119 W NORFOLK AVE.

PO BOX 1447

Norfolk NE 68701

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.nenaaa.com](http://www.nenaaa.com)

**Main Phone:** 402-370-3454

##### **Other Phone(s):**

**Phone:** 800-672-8368

**Fax:** 402-370-3279

**Main Email:** [connie.cooper@nebraska.gov](mailto:connie.cooper@nebraska.gov)

##### **Main Contact(s):**

CONNIE COOPER

##### **Other Contact(s):**

**General Information****Agency ID:** 486**Counties Served:**

Boone, Boyd, Brown, Burt, Cedar, Cherry, Colfax, Cuming, Dakota, Dixon, Holt, Knox, Madison, Nance, Pierce, Platte, Rock, Stanton, Thurston, Wayne, Antelope

**Ages Served:** Ages 60 and Up**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes**Fees:** VARIES**Sliding Fee Schedule:** Yes**Interpreters on Staff:****How to Appeal a Decision:**

NO APPEAL PROCEDURE