

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### MEDIATION CENTER

#### Description:

TRAINED MEDIATORS HELP RESOLVE DISPUTES THROUGH DISCUSSION, NEGOTIATION AND MUTUAL PROBLEM SOLVING. IT ALLOWS PARTICIPANTS TO FIND THEIR OWN SOLUTIONS. SERVICES ARE AVAILABLE TO INDIVIDUALS, ORGANIZATIONS, BUSINESSES, AND AGENCIES. EX: FAMILY ISSUES, DIVORCE, CHILD CUSTODY/VISITATION, INTERGENERATIONAL ISSUES, BUSINESS AND CONSUMER MATTERS, LANDLORD AND TENANT DISPUTES, SCHOOL ISSUES. ADA ISSUES WITH BUSINESS.

#### Eligibility:

ANYONE WHO FEELS THERE IS A NEED TO MEDIATE MAY CALL. EITHER PARTY MAY REQUEST MEDIATION BY CALLING A MEDIATION CENTER; FRIENDS, COURTS, ATTORNEYS, SOCIAL SERVICES, AND OTHERS CAN ALSO MAKE REFERRALS. ONCE THE PARTIES AGREE TO MEDIATE, THE TIME AND PLACE CONVENIENT FOR THE PARTIES IS ARRANGED BY THE MEDIATION CENTER.

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy

#### Contact Information:

##### Address:

MILL TOWNE BUILDING 610 J STREET, STE. 100

Lincoln NE 68508

**Hours of Operation:** 9:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.themediationcenter.org](http://www.themediationcenter.org)

**Main Phone:** 402-441-5740

**Other Phone(s):**

**Fax:** 402-441-5749

**Main Email:**

**Other Email(s):**

[info@themediationcenter.org](mailto:info@themediationcenter.org)

**Main Contact(s):**

CASEY KARGES

**Other Contact(s):**

#### General Information

**Agency ID:** 491

**Counties Served:**

Lancaster

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability  
**Wheelchair Accessible:** Yes  
**Fees:** YES  
**Sliding Fee Schedule:** Yes  
**Interpreters on Staff:**  
**How to Appeal a Decision:**  
NO APPEAL PROCEDURE