



## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### MEDIATION WEST

#### Description:

TRAINED MEDIATORS HELP RESOLVE DISPUTES THROUGH MEDIATION, NEGOTIATION, AND MUTUAL PROBLEM SOLVING. IT ALLOWS PARTICIPANTS TO FIND THEIR OWN SOLUTIONS. SERVICES ARE AVAILABLE TO INDIVIDUALS, ORGANIZATIONS, BUSINESSES, AND AGENCIES. EX: FAMILY ISSUES, DIVORCE, CHILD CUSTODY/VISITATION, INTERGENERATIONAL ISSUES, BUSINESS AND CONSUMER MATTERS, LANDLORD AND TENANT DISPUTES, SCHOOL ISSUES. ADA ISSUES WITH BUSINESSES

#### Eligibility:

ANYONE WHO FEELS THERE IS A NEED TO MEDIATE MAY CALL. EITHER PARTY MAY REQUEST MEDIATION BY CALLING A MEDIATION CENTER. FRIENDS, COURTS, ATTORNEYS, SOCIAL SERVICES, AND OTHERS CAN ALSO MAKE REFERRALS. ONCE THE PARTIES AGREE TO MEDIATE, THE TIME AND PLACE CONVENIENT FOR THE PARTIES IS ARRANGED BY THE MEDIATION CENTER.

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy

#### Contact Information:

##### Address:

615 S BELTLINE HWY WEST, PO BOX 427  
Scottsbluff NE 69363-0427

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.medicationwest.org](http://www.medicationwest.org)

**Main Phone:** 800-967-2115

##### Other Phone(s):

**Phone:** 308-635-2002

**Fax:** 308-635-2420

##### Main Email:

##### Other Email(s):

[info@conflictresolutioncenter.com](mailto:info@conflictresolutioncenter.com)

##### Main Contact(s):

PAM HEBBERT

##### Other Contact(s):

#### General Information

**Agency ID:** 492

##### Counties Served:

Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Grant, Hooker, Keith, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux, Arthur

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** YES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

NO APPEAL PROCEDURE