



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### MEDIATION CENTER-CONCORD CENTER

#### Description:

TRAINED MEDIATORS HELP RESOLVE DISPUTES THROUGH DISCUSSION, NEGOTIATION AND MUTUAL PROBLEM SOLVING. IT ALLOWS PARTICIPANTS TO FIND THEIR OWN SOLUTIONS. SERVICES ARE AVAILABLE TO INDIVIDUALS, ORGANIZATIONS, BUSINESSES AND AGENCIES. EX: FAMILY ISSUES, DIVORCE, CHILD CUSTODY/VISITATION, INTERGENERATIONAL ISSUES. ADA ISSUES WITH BUSINESSES. GRANT FUNDING AVAILABLE FOR SERVICES. FACILITATE GROUP MEETINGS. TRAINING FOR CONFLICT RESOLUTION.

#### Eligibility:

ANYONE MAY REQUEST MEDIATION BY CALLING A MEDIATION CENTER. SELF REFERRAL, FRIENDS, COURTS, ATTORNEYS, SOCIAL SERVICES AND OTHERS CAN ALSO MAKE REFERRALS. ONCE THE PARTIES AGREE TO MEDIATE, THE TIME AND PLACE CONVENIENT FOR THE PARTIES IS ARRANGED BY THE MEDIATION CENTER.

#### List of Provided Services:

**Advocacy and Support:** Protection and Advocacy

#### Contact Information:

##### Address:

4225 N 90

Omaha NE 68134

**Hours of Operation:** 8:00-4:00 MONDAY-FRIDAY

**Website:** [www.concordmediationcenter.com](http://www.concordmediationcenter.com)

**Main Phone:** 402-345-1131

**Other Phone(s):**

**Fax:** 402-884-7057

**Main Email:**

**Other Email(s):**

[contact@concord-center.com](mailto:contact@concord-center.com)

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### General Information

**Agency ID:** 495

**Counties Served:**

Douglas, Sarpy

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability

including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** YES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

NO APPEAL PROCEDURE