



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### HOME HEALTH AGENCY HOTLINE

#### Description:

HANDLE QUESTIONS OR COMPLAINTS ABOUT HOME HEALTH AGENCIES OR SERVICES. ANSWER QUESTIONS OR REFER ON.

#### Eligibility:

ANYONE NEEDING INFORMATION RELATING TO HOME HEALTH AGENCIES.

#### List of Provided Services:

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

HEALTH AND HUMAN SERVICES

P.O. BOX 94986

Lincoln NE 68509-5007

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov/licensure/Pages/Home-Health-Agencies.aspx](http://www.dhhs.ne.gov/licensure/Pages/Home-Health-Agencies.aspx)

**Main Phone:** 800-245-5832

**Other Phone(s):**

**Phone:** 402-471-4967

**Fax:** 402-742-2308

**Main Email:**

**Other Email(s):**

meanie.bell@dhhs.ne.gov, dhhs.healthcarefacilities@nebraska.gov

**Main Contact(s):**

MELANIE BELL

**Other Contact(s):**

#### General Information

**Agency ID:** 51

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

NO APPEAL PROCEDURE