



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

HEARTLAND FAMILY SERVICE

Description:

NEIGHBORHOOD SERVICES - COMPREHENSIVE EMERGENCY SERVICES, HOLIDAY ASSISTANCE, FOOD PANTRY. (SOME SERVICES LOCATED OFF-SITE)-24-HR. DOMESTIC ABUSE CRISIS LINE, SAFE HAVEN TRANSITIONAL SHELTER, & 'CHOOSING NONVIOLENCE' MEN'S GROUP, EDUCATIONAL SUPPORT GROUPS FOR WOMEN & CHILDREN, CRIMINAL JUSTICE ADVOCACY, PROTECTION ORDER ASSISTANCE, ENHANCED ADVOCACY, INFO & REFERRAL, COMMUNITY EDUCATION & TRAINING, CRISIS INTERVENTION, COUNSELING, VOLUNTEER OPPORTUNITIES. RAPID RE-HOUSING PROGRAM- TEMPORARY FINANCIAL ASSISTANCE (1-18 MONTHS) AND HOUSING RELOCATION/STABILIZATION SERVICES FOR INDIVIDUALS AND FAMILIES WHO ARE HOMELESS AND WHO NEED TEMPORARY ASSISTANCE IN ORDER TO OBTAIN AND RETAIN HOUSING. HEARTLAND HOUSING SOLUTIONS- PROVIDES PERMANENT SUPPORTIVE HOUSING FOR SINGLE WOMEN AND FAMILIES WITH CHILDREN WHO HAVE A DISABILITY AND ARE EXPERIENCING HOMELESSNESS. SAMARITAN HOUSING INITIATIVE-PROVIDES PERMANENT SUPPORTIVE HOUSING FOR INDIVIDUALS WITH DISABILITIES WHO ARE EXPERIENCING LONG-TERM HOMELESSNESS. TO BE ELIGIBLE INDIVIDUALS MUST MEET THE DEFINITION OF CHRONIC HOMELESSNESS (HOMELESS CONTINUOUSLY FOR A YEAR OR MORE OR HAD AT LEAST FOUR EPISODES OF HOMELESSNESS IN THE PAST THREE YEARS). WAYS TO WORK - SMALL, SHORT-TERM, LOW-INTEREST LOANS TO WORKING FAMILIES WITH DEPENDENT CHILDREN. MAJORITY OF LOANS ARE MADE FOR THE PURCHASE OF MODESTLY PRICED, USED VEHICLES.

Eligibility:

THOSE IN NEED OF SERVICES.

List of Provided Services:

Emergency Relief: Crisis Services, Food, Rent, Utilities, Other Emergency Relief, Housing/Shelter

Housing/Residential: Location

Contact Information:

Address:

2101 S 42ND

Omaha NE 68112

Hours of Operation: 8:30-5:30 MONDAY-FRIDAY

Website: www.heartlandfamilyservice.org

Main Phone: 402.553-3000

Other Phone(s):

Fax: 402.553-3133

Crisis: 800.523.3666 (24-hr. abuse line)

Phone: 402.457.7770 referral line

Phone: 402.457.7792 Emergency

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 528

Counties Served:

Cass, Douglas, Sarpy

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: FLEXIBLE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

APPEAL TO EXECUTIVE DIRECTOR