

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### HEARTLAND FAMILY SERVICE

#### Description:

NEIGHBORHOOD SERVICES - COMPREHENSIVE EMERGENCY SERVICES, HOLIDAY ASSISTANCE, FOOD PANTRY. (SOME SERVICES LOCATED OFF-SITE)-24-HR. DOMESTIC ABUSE CRISIS LINE, SAFE HAVEN TRANSITIONAL SHELTER, & 'CHOOSING NONVIOLENCE' MEN'S GROUP, EDUCATIONAL SUPPORT GROUPS FOR WOMEN & CHILDREN, CRIMINAL JUSTICE ADVOCACY, PROTECTION ORDER ASSISTANCE, ENHANCED ADVOCACY, INFO & REFERRAL, COMMUNITY EDUCATION & TRAINING, CRISIS INTERVENTION, COUNSELING, VOLUNTEER OPPORTUNITIES. RAPID RE-HOUSING PROGRAM- TEMPORARY FINANCIAL ASSISTANCE (1-18 MONTHS) AND HOUSING RELOCATION/STABILIZATION SERVICES FOR INDIVIDUALS AND FAMILIES WHO ARE HOMELESS AND WHO NEED TEMPORARY ASSISTANCE IN ORDER TO OBTAIN AND RETAIN HOUSING. HEARTLAND HOUSING SOLUTIONS- PROVIDES PERMANENT SUPPORTIVE HOUSING FOR SINGLE WOMEN AND FAMILIES WITH CHILDREN WHO HAVE A DISABILITY AND ARE EXPERIENCING HOMELESSNESS. SAMARITAN HOUSING INITIATIVE-PROVIDES PERMANENT SUPPORTIVE HOUSING FOR INDIVIDUALS WITH DISABILITIES WHO ARE EXPERIENCING LONG-TERM HOMELESSNESS. TO BE ELIGIBLE INDIVIDUALS MUST MEET THE DEFINITION OF CHRONIC HOMELESSNESS (HOMELESS CONTINUOUSLY FOR A YEAR OR MORE OR HAD AT LEAST FOUR EPISODES OF HOMELESSNESS IN THE PAST THREE YEARS). WAYS TO WORK - SMALL, SHORT-TERM, LOW-INTEREST LOANS TO WORKING FAMILIES WITH DEPENDENT CHILDREN. MAJORITY OF LOANS ARE MADE FOR THE PURCHASE OF MODESTLY PRICED, USED VEHICLES.

#### Eligibility:

THOSE IN NEED OF SERVICES.

#### List of Provided Services:

**Emergency Relief:** Crisis Services, Food, Rent, Utilities, Other Emergency Relief, Housing/Shelter

**Housing/Residential:** Location

#### Contact Information:

##### Address:

2101 S 42ND

Omaha NE 68112

**Hours of Operation:** 8:30-5:30 MONDAY-FRIDAY

**Website:** [www.heartlandfamilyservice.org](http://www.heartlandfamilyservice.org)

**Main Phone:** 402.553-3000

##### Other Phone(s):

**Fax:** 402.553-3133

**Crisis:** 800.523.3666 (24-hr. abuse line)

**Phone:** 402.457.7770 referral line

**Phone:** 402.457.7792 Emergency

##### Main Email:

**Main Contact(s):**

STAFF

**Other Contact(s):**

**General Information**

**Agency ID:** 528

**Counties Served:**

Cass, Douglas, Sarpy

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** FLEXIBLE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

APPEAL TO EXECUTIVE DIRECTOR