

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### USDA RURAL DEVELOPMENT-STATE

#### Description:

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS HOME OWNERSHIP LOANS  
COMMUNITY AND BUSINESS DEVELOPMENT.

#### Eligibility:

HOME OWNERSHIP LOANS-MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR OR REHABILITATE RURAL  
HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL  
SYSTEM. HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS-A RURAL HOMEOWNER  
WHOSE HOUSE NEEDS FIXING UP. REMOVE HEALTH HAZARDS, SCREENS, WINDOWS, INSULATION,  
MODERNIZING THE HOUSE.

#### List of Provided Services:

**Administrative:** Administrative

#### Contact Information:

##### Address:

FEDERAL BUILDING

100 CENTENNIAL MALL N., RM 152

Lincoln NE 68508-3866

**Hours of Operation:** 8:00 TO 4:30 MONDAY-FRIDAY

**Website:** [www.rd.usda.gov](http://www.rd.usda.gov)

**Main Phone:** 402-437-5551

**Other Phone(s):**

**TDD:** 402-437-5093

**Phone:** 800-292-8293 ext 5550

**Fax:** 855-207-0384

**Main Email:**

**Other Email(s):**

[lynn.heng@ne.usda.gov](mailto:lynn.heng@ne.usda.gov)

**Main Contact(s):**

BRENT RICHARDSON

**Other Contact(s):**

#### General Information

**Agency ID:** 55

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne,  
Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin,  
Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt,  
Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup,

Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** Ages 19 and Up

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

PROCEDURE FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION.