



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

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PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### SPECIALIZED TELECOMMUNICATIONS EQUIPMENT PRGRM, NE (NSTEP)

#### Description:

THE NEBRASKA SPECIALIZED TELECOMMUNICATIONS EQUIPMENT PROGRAM (NSTEP) IS DESIGNED TO OFFER MONETARY ASSISTANCE TO DEAF, HARD OF HEARING, DEAF/BLIND AND SPEECH IMPAIRED NEBRASKANS IN PURCHASING SPECIALIZED TELE-COMMUNICATIONS EQUIPMENT, SUCH AS TTY/ITT&apos;S, PHONE AMPLIFIERS AND SIGNALING DEVICES. COMPLETED APPLICATIONS MAY BE SENT TO: STEVE STOVALL COMMISSION FOR THE DEAF & HARD OF HEARING - OMAHA COMMISSION FOR THE DEAF & HARD OF HEARING - LINCOLN OR THE NEBRASKA PUBLIC SERVICE COMMISSION, IF THE PERSON HAS A PROFESSIONAL CERTIFICATION FORM OF THEIR IMPAIRMENT. ALSO INCLUDES SPEECH IMPAIRED GENERATING DEVICES

#### Eligibility:

THE PERSON MUST HAVE A PROFESSIONAL CERTIFICATION FORM OF THEIR IMPAIRMENT. NO INCOME GUIDELINES.

#### List of Provided Services:

**Assistive Devices:** Financial for Devices

#### Contact Information:

##### Address:

PUBLIC SERVICE COMMISSION 300 THE ATRIUM  
1200 N STREET  
Lincoln NE 68509-4927

**Hours of Operation:** 7:30 TO 4:30 MONDAY-FRIDAY

**Website:** [www.ncdhh.ne.gov](http://www.ncdhh.ne.gov)

**Main Phone:** 402-471-3101

**Other Phone(s):**

**Fax:** 402-471-0254

**Main Email:** [steve.stovall@psc.ne.gov](mailto:steve.stovall@psc.ne.gov)

**Main Contact(s):**

STEVEN STOVALL

**Other Contact(s):**

#### General Information

**Agency ID:** 554

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk,

Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** Ages 3 and Up

**Disabilities Served:**

Hearing Impairment, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHRGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

DIRECTOR