



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### USDA RURAL DEVELOPMENT

#### Description:

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS, FOR GRANTS, MUST BE OVER THE AGE OF 62. HOME OWNERSHIP LOANS BUSINESS AND COMMUNITY IMPROVEMENTS. MULTI FAMILY-CYNTHIA ROSS SINGLE FAMILY-BETH FRIES

#### Eligibility:

HOME OWNERSHIP LOANS-MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR, OR REHABILITATE RURAL HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL SYSTEM. HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS-REMOVAL OF HEALTH AND SAFETY HAZARDS, REPAIRING ROOFS, INSTALLING SCREENS, WINDOWS OR INSULATION, BRINGING HOME UP TO MINIMUM STANDARDS SUCH AS ADDING A ROOM, REMODELING THE KITCHEN OR MODERNIZING THE HOUSE. TO QUALIFY FOR GRANTS MUST BE OVER THE AGE OF 62.

#### List of Provided Services:

**Housing/Residential:** Purchase, Housing Accessible, Financial for Repair/Maintenance

#### Contact Information:

##### Address:

1202 SOUTH COTTONWOOD SUITE 3  
North Platte NE 69101

**Hours of Operation:** 8:00 TO 4:30 MONDAY-FRIDAY

**Website:** [www.rd.usda.gov/contact-us/state-offices/ne](http://www.rd.usda.gov/contact-us/state-offices/ne)

**Main Phone:** 308-534-2360 ext 4

##### Other Phone(s):

**Fax:** 308-534-8645

**Phone:** 800-292-8293

##### Main Email:

##### Other Email(s):

bert.mues@ne.usda.gov

##### Main Contact(s):

STAFF

##### Other Contact(s):

#### General Information

**Agency ID:** 56

##### Counties Served:

Brown, Chase, Cherry, Dundy, Frontier, Grant, Hayes, Hitchcock, Hooker, Keith, Lincoln, Logan, McPherson, Perkins, Red Willow, Rock, Thomas, Arthur

**Ages Served:** Ages 19 and Up

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

PROCEDURES FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION.