CAP Nebraska Client Assistance Program

Hotline for Disability Services

# **Contact the Nebraska Hotline for Disabilities**

Hotline for Disability Services PO Box 94987 Lincoln, NE 68509 Phone: (402) 471-0801 or toll free: 1-800-742-7594 Email: shari.bahensky@nebraska.gov

# **USDA RURAL DEVELOPMENT-AREA 3**

### **Description:**

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS HOME OWNERSHIP LOANS APARTMENT COMPLEX FOR ELDERLY AND FAMILY BUSINESS AND INDUSTRY LOAN COMMUNITY FACILITY LOANS (FIRE AND RESCUE, LIBRARY, WATER AND WASTE, STREET IMPROVEMENT).

### **Eligibility:**

HOME OWNERSHIP LOANS-MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR, OR REHABILITATE RURAL HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL SYSTEM. HOME IMPROVEMENT-LOANS AND/OR GRANTS TO REMOVE HEALTH HAZARDS BY REPAIRING ROOFS, INSTALLING SCREENS, WINDOWS, OR INSULATION, BRING HOME UP TO MINIMUM STANDARDS LIKE ADDING A ROOM, REMODELING A KITCHEN.

# **List of Provided Services:**

Housing/Residential: Purchase, Housing Accessible, Financial for Repair/Maintenance

# **Contact Information:**

Address: 2601 LAKERIDGE DR Norfolk NE 68701 Hours of Operation: 8:00 TO 4:30 MONDAY-FRIDAY Website: www.rd.usda.gov/contact-us/state-office Main Phone: 402-371-5350 ext 4 **Other Phone(s):** Fax: 855.207.0384 Main Email: **Other Email(s):** kimberly.fehringer@ne.usda.gov Main Contact(s): JANELL WYANT **Other Contact(s):** 

# **General Information**

Agency ID: 58 **Counties Served:** Boone, Butler, Cedar, Colfax, Cuming, Dakota, Knox, Madison, Merrick, Nance, Pierce, Platte, Polk, Stanton, Thurston, Antelope Ages Served: Ages 19 and Up **Disabilities Served:** Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability Wheelchair Accessible: Yes Fees: NONE Sliding Fee Schedule: Yes Interpreters on Staff: How to Appeal a Decision: PROCEDURES FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION.