



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

USDA RURAL DEVELOPMENT-AREA 3

Description:

HOME IMPROVEMENT LOANS AND REPAIR LOANS AND GRANTS HOME OWNERSHIP LOANS
APARTMENT COMPLEX FOR ELDERLY AND FAMILY BUSINESS AND INDUSTRY LOAN COMMUNITY
FACILITY LOANS (FIRE AND RESCUE, LIBRARY, WATER AND WASTE, STREET IMPROVEMENT).

Eligibility:

HOME OWNERSHIP LOANS-MAY BE USED TO BUY, BUILD, IMPROVE, REPAIR, OR REHABILITATE RURAL
HOMES AND RELATED FACILITIES AND TO PROVIDE ADEQUATE WATER AND WASTE DISPOSAL
SYSTEM. HOME IMPROVEMENT-LOANS AND/OR GRANTS TO REMOVE HEALTH HAZARDS BY
REPAIRING ROOFS, INSTALLING SCREENS, WINDOWS, OR INSULATION, BRING HOME UP TO MINIMUM
STANDARDS LIKE ADDING A ROOM, REMODELING A KITCHEN.

List of Provided Services:

Housing/Residential: Purchase, Housing Accessible, Financial for Repair/Maintenance

Contact Information:

Address:

2601 LAKERIDGE DR

Norfolk NE 68701

Hours of Operation: 8:00 TO 4:30 MONDAY-FRIDAY

Website: www.rd.usda.gov/contact-us/state-office

Main Phone: 402-371-5350 ext 4

Other Phone(s):

Fax: 855.207.0384

Main Email:

Other Email(s):

kimberly.fehringer@ne.usda.gov

Main Contact(s):

JANELL WYANT

Other Contact(s):

General Information

Agency ID: 58

Counties Served:

Boone, Butler, Cedar, Colfax, Cuming, Dakota, Knox, Madison, Merrick, Nance, Pierce, Platte, Polk, Stanton, Thurston, Antelope

Ages Served: Ages 19 and Up

Disabilities Served:

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

PROCEDURES FOR APPEAL ARE GIVEN WITH EACH LETTER OF ADVERSE DECISION.