



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### IMPROVED LIVING, INC

#### Description:

PROVIDING HOUSING FOR PEOPLE BEING DIAGNOSED AS MENTALLY ILL PROVIDES ASSISTED LIVING AND SUBSIDIZED APARTMENTS. FEES ARE SEPARARTED INTO TWO LEVELS: 30% OF ADJUSTED GROSS INCOME AND ALSO BY ASSITED LIVING. CLOSED 12-1, M-TH FOR LUNCH BREAK.

#### Eligibility:

MUST BE DIAGNOSED WITH MENTAL ILLNESS.

#### List of Provided Services:

**Housing/Residential:** Supervised Facilities, Low Income Housing

#### Contact Information:

##### Address:

PO BOX 116, 114 S 9TH  
Norfolk NE 68701

**Hours of Operation:** MON/THURS 9-5, FRI 9-12

**Website:** [www.assistedlivingfacilities.org/directory/ne/norfolk](http://www.assistedlivingfacilities.org/directory/ne/norfolk)

**Main Phone:** 402-371-5631

##### Other Phone(s):

**Fax:** 402-371-3645

##### Main Email:

##### Main Contact(s):

JEAN FRANCHETTI

##### Other Contact(s):

#### General Information

**Agency ID:** 580

##### Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** Ages 21 and Up

##### Disabilities Served:

BIMI (Behavioral Impairment/Mental Illness)

**Wheelchair Accessible:** Yes

**Fees:** vary

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

DIRECTOR AND BOARD OF DIRECTORS