



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

COMMISSION FOR THE DEAF AND HARD OF HEARING

Description:

THE COMMISSION IS A STATE AGENCY THAT SERVES THE HEARING IMPAIRED PEOPLE IN NEBRASKA. SERVICES PROVIDED ARE: LIONS HEARING AID BANK-USED/RECONDITIONED HEARING AIDS ARE PROVIDED TO PERSONS WHO NEED HEARING AIDS BUT ARE UNABLE TO PURCHASE THEM. LINCOLN OFFICE COVERS THE FOLLOWING SERVICES. SERTOMA HEARING AID BANK-SERVICES NEBRASKANS OVER THE AGE OF 65 WHO ARE UNABLE TO PURCHASE HEARING AIDS. USED/RECONDITIONED HEARING AIDS ARE PROVIDED TO PERSONS WHO MEET THE AGE AND FINANCIAL REQUIREMENTS. CENSUS-CONDUCTS AN ONGOING CENSUS OF DEAF OR HARD OF HEARING NEBRASKANS. STATEWIDE 24 HR. SIGN LANGUAGE INTERPRETER REFERRAL SERVICE-MAINTAINS A LIST OF QUALIFIED SIGN LANGUAGE INTERPRETERS. HI VI-HEARING IMPAIRED VIDEO INFORMATION SERVICE PROVIDES A CONTINUOUS SLOW MOVING TEXT OF NATIONAL AND INTERNATIONAL NEWS, STATE AND REGIONAL NEWS, FEATURE STORIES, MARKETS AND FINANCIAL NEWS AND NEWS INFORMATION SPECIFICALLY OF INTEREST OF HEARING IMPAIRED VIEWERS. ANSWERING SERVICE-TO PROVIDE TELEPHONE RELAY SERVICE. TDD LOAN PROGRAMS-DEAF PERSONS IN NEBRASKA WHO ARE UNABLE TO PURCHASE A TDD ARE ELIGIBLE TO BORROW A TDD FOR ONE YEAR. WILL ALSO MAKE INTER-AGENCY LOANS OF TDDS TO AGENCIES OR ORGANIZATIONS WHO REQUEST THEM FOR A ONE YEAR PERIOD. DEAF-DEAF WORLD-IS A WORKSHOP THAT SIMULATES A DEAF WORLD. INFORMATION AND REFERRAL

Eligibility:

HEARING IMPAIRMENT

CALL OR COME IN

List of Provided Services:

Advocacy and Support: Support/Self Help

Assistive Devices: Communication, Sensory

Assistive Technology Services: Loan/Rental

Emergency Relief: Crisis Services

Information and Referral: Information and Referral

Interpreter Services: Hearing Impaired, Tactile (Deaf-Blind), Locate Interpreter

Contact Information:

Address:

1313 FARNAM ON THE MALL

Omaha NE 68102

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.ncdhh.ne.gov/

Main Phone: 1-800-545-6244

Other Phone(s):

Fax: 402-742-2357

Phn/TDD1: 877-248-7836 interpreter referral

Main Email: ncdhh@nebraska.gov

Main Contact(s):

JOHN WYVILL

Other Contact(s):

General Information

Agency ID: 659

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Hearing Impairment

Wheelchair Accessible: Yes

Fees: NO CHARGE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Hearing Impaired

How to Appeal a Decision:

JOHN WYVILL