



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

COMMISSION FOR THE DEAF AND HARD OF HEARING

Description:

NCDHH IS A STATE AGENCY DESIGNED TO SERVE THE HEARING IMPAIRED PEOPLE IN NEBRASKA. SERVICES PROVIDED ARE: TRAINING AND CERTIFICATION OF INTERPRETERS STATEWIDE AND PROMOTE AN AWARENESS OF THE HEARING IMPAIRED TO STATE AND LOCAL COMMUNITY AGENCIES. INVENTORY, MONITOR, AND ASSESS SERVICES AVAILABLE FOR THE HEARING IMPAIRED AND ASSIST THEM IN SECURING SUCH SERVICES. LION HEARING AID BANK-USED/RECONDITIONED HEARING AIDS THAT ARE PROVIDED TO PERSONS WHO NEED HEARING AIDS BUT UNABLE TO PURCHASE THEM. SERTOMA HEARING AID BANK-THIS PROGRAM SERVES NEBRASKANS OVER THE AGE OF 65 WHO ARE UNABLE TO PURCHASE HEARING AIDS. USED/RECONDITIONED HEARING AIDS ARE PROVIDED TO PERSONS WHO MEET THE AGE AND FINANCIAL REQUIREMENT. STATEWIDE SIGN LANGUAGE INTERPRETER REFERRAL SERVICES-THE COMMISSION MAINTAINS A LIST OF QUALIFIED SIGN LANGUAGE INTERPRETERS. SIGN LANGUAGE CLASSES-THE COMMISSION STAFF CAN PROVIDE SIGN LANGUAGE INSTRUCTION TO GOVERNMENT AGENCIES THAT WORK WITH DEAF AND HARD OF HEARING PEOPLE. TDD LOAN PROGRAMS-DEAF PERSON IN NEBRASKA WHO ARE UNABLE TO PURCHASE A TDD ARE ELIGIBLE TO BORROW A TDD FOR THE PERIOD OF ONE YEAR. WILL ALSO MAKE INTER-AGENCY LOANS OF TDDS TO AGENCIES OR ORGANIZATIONS WHO REQUEST THEM. INFORMATION AND REFERRAL-SINCE NCDHH IS NOT A DIRECT SERVICE PROVIDER PERSONS WHO INQUIRE ABOUT SERVICES ARE REFERRED TO PERSONS OR AGENCIES THAT CAN PROVIDE THESE SERVICES. BASED IN OMAHA

Eligibility:

ANYONE REQUESTING INFORMATION REGARDING DEAFNESS

List of Provided Services:

Advocacy and Support: Support/Self Help
Assistive Devices: Communication, Sensory
Assistive Technology Services: Loan/Rental
Emergency Relief: Crisis Services
Information and Referral: Information and Referral
Interpreter Services: Hearing Impaired, Tactile (Deaf-Blind), Locate Interpreter

Contact Information:

Address:

4600 VALLEY ROAD, SUITE 420
Lincoln NE 68510-4844

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.ncdhh.ne.gov

Main Phone: 1-800-545-6244

Other Phone(s):

Phn/TDD: 402-471-3593

Fax: 402-742-2357

Phone: 877-248-7836 interpreter referral

Main Email: ncdhh@nebraska.gov

Main Contact(s):

JOHN WYVILL

Other Contact(s):

General Information

Agency ID: 660

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Hearing Impairment

Wheelchair Accessible: Yes

Fees: NO CHRGE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Hearing Impaired

How to Appeal a Decision:

JOHN WYVILL