



# Nebraska Client Assistance Program

## Hotline for Disability Services

### **Contact the Nebraska Client Assistance Program**

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### **MEDICARE ENROLLMENT**

#### **Description:**

SOCIAL SECURITY TELESERVICE AUTOMATED SERVICE ANSWERS QUESTIONS ABOUT MEDICARE ENROLLMENT OR ELIGIBILITY. PROVIDES MEDICARE HANDBOOKS AND REPLACES MEDICARE ID CARDS WEBSITE OFFERS SERVICE IN ENGLISH, SPANISH AND CHINESE.

#### **Eligibility:**

ANYONE WITH A QUESTION

#### **List of Provided Services:**

**Information and Referral:** Information and Referral

**Insurance:** Financial Insurance

#### **Contact Information:**

##### **Address:**

SOCIAL SECURITY TELESERVICE -NATIONAL

SOCIAL SECURITY - LINCOLN 100 CENTENNIAL MALL NO. RM 222

Lincoln NE

**Hours of Operation:** 7 AM-7PM MONDAY-FRIDAY, LINCOLN 9-4 PM

**Website:** [www.medicare.gov](http://www.medicare.gov)

**Main Phone:** 800-772-1213

**Other Phone(s):**

**Phone:** 866-593-2880 LINCOLN

**Main Email:**

**Main Contact(s):**

INFO

**Other Contact(s):**

#### **General Information**

**Agency ID:** 704

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability)

including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHARGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

NO APPEAL PROCEDURE