



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### MEDICALLY HANDICAPPED CHILDREN'S PROGRAM

#### Description:

PROVIDES COMMUNITY-BASED, FAMILY CENTERED CASE MANAGEMENT FOR MEDICAL AND FAMILY SUPPORT SERVICES. INCLUDED ARE: SCREENING/DIAGNOSTIC ASSESSMENTS BY MEDICAL TEAM MEMBERS; ORTHOPEDIC; CEREBRAL PALSY; HEART; CYSTIC FIBROSIS; MID-LINE NEUROLOGICAL; ORAL PLASTIC; EYESURGICAL PROGRAM; HEARING LOSS; NEOPLASM; ASTHMA AND MAJOR MEDICAL SERVICES. PROGRAM IS FOR CHRONIC, LONG LASTING PHYSICAL MEDICAL CONDITIONS. ASSISTANCE IN FINDING OTHER AGENCIES THAT COULD OFFER HELP.

#### Eligibility:

CHILDREN UNDER AGE 21. ELIGIBILITY IS BASED ON A CHILD'S DIAGNOSIS, MEDICAL TREATMENT PLAN AND THE FAMILY'S ABILITY TO PAY FOR THE COST OF MEDICAL CARE.

#### List of Provided Services:

**Assessment Services:** Dental, Financial for Assessment, Hearing, Medical Assessment, Neurological, Nutrition, Psychological Assessment, Visual Assessment

**Assistive Devices:** Financial for Devices

**Case Management:** Case Management

**Medical:** Financial Medical, Financial Medicine

#### Contact Information:

##### Address:

DEPT. OF HEALTH AND HUMAN SERVICES

1050 'N' STREET

Lincoln NE 68508

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402-471-5308

##### Other Phone(s):

**Phone:** 877-213-4754

**Fax:** 402-471-5062

**Phone:** 402-471-5379

**Main Email:** [jean.nolte@nebraska.gov](mailto:jean.nolte@nebraska.gov)

##### Main Contact(s):

JEAN NOLTE

##### Other Contact(s):

#### General Information

**Agency ID:** 751

##### Counties Served:

Butler, Cass, Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Polk, Richardson, Saline, Saunders,

Seward, Thayer, York

**Ages Served:** Ages 0 to 20

**Disabilities Served:**

Brain Injury/Head Injury, Hearing Impairment, OHI - Other Health Impairment, Orthopedic, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

APPEAL TO LOCAL STAFF, ADMINISTRATIVE REVIEW OR AN APPEAL WITH A HEARING OFFICER.