

# CAP

## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 or toll free: 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### MEDICALLY HANDICAPPED CHILDREN'S PROGRAM

#### Description:

PROVIDES COMMUNITY-BASED, FAMILY-CENTERED CASE MANAGEMENT FOR MEDICAL AND FAMILY SUPPORT SERVICES. INCLUDED ARE: SCREENING/DIAGNOSTIC ASSESSMENTS BY MEDICAL TEAM MEMBERS; ORTHOPEDIC; CEREBRAL PALSY; HEART; CYSTIC FIBROSIS; MID-LINE NEUROLOGICAL; CRANIAL FACIAL SURGERY; EYE SURGICAL PROGRAM; HEARING LOSS; NEOPLASM; ASTHMA AND MAJOR MEDICAL SERVICES. PROGRAM IS FOR CHRONIC, LONG LASTING PHYSICAL MEDICAL CONDITIONS. ASSISTANCE IN FINDING OTHER AGENCIES THAT COULD HELP.

#### Eligibility:

CHILDREN UNDER AGE 21. ELIGIBILITY IS BASED ON A CHILD'S DIAGNOSIS, MEDICAL TREATMENT PLAN AND THE FAMILY'S ABILITY TO PAY FOR THE COST OF MEDICAL CARE.

#### List of Provided Services:

**Assessment Services:** Dental, Financial for Assessment, Hearing, Medical Assessment, Neurological, Nutrition, Psychological Assessment, Visual Assessment

**Assistive Devices:** Financial for Devices

**Case Management:** Case Management

**Medical:** Financial Medical, Financial Medicine

#### Contact Information:

##### Address:

DEPT. OF HEALTH AND HUMAN SERVICES

304 NORTH 5TH STREET

Norfolk NE 68702

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov/pages/hcs\\_program\\_mhcp.aspx](http://www.dhhs.ne.gov/pages/hcs_program_mhcp.aspx)

**Main Phone:** 402-370-3422

##### Other Phone(s):

**Phone:** 402-370-3131

**Phone:** 888.704.0180

**Fax:** 402-370-3497

**Main Email:** [jeanette.hastings@nebraska.gov](mailto:jeanette.hastings@nebraska.gov)

##### Other Email(s):

[nelda.rosenbaum@nebraska.gov](mailto:nelda.rosenbaum@nebraska.gov)

##### Main Contact(s):

JEANETTE HASTINGS

##### Other Contact(s):

#### General Information

**Agency ID:** 752

**Counties Served:**

Boone, Boyd, Brown, Burt, Cedar, Cherry, Colfax, Cuming, Dakota, Dixon, Dodge, Holt, Knox, Madison, Nance, Pierce, Platte, Rock, Stanton, Thurston, Washington, Wayne, Antelope

**Ages Served:** Ages 0 to 20

**Disabilities Served:**

Brain Injury/Head Injury, Hearing Impairment, OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

APPEAL TO THE LOCAL OFFICE, ADMINISTRATIVE REVIEW OR APPEAL WITH A HEARING OFFICER.