



## Nebraska Client Assistance Program Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### VETERANS SERVICE OFFICE

#### **Description:**

ASSIST VETERANS AND THE ELIGIBLE DEPENDENTS OF VETERANS WITH THE SUBMISSION OF CLAIMS FOR ENTITLEMENTS ADMINISTERED BY THE U.S. AND THE NEBRASKA DEPARTMENTS OF VETERANS AFFAIRS. ENTITLEMENTS INCLUDE BUT ARE NOT LIMITED TO: EDUCATION, HOME LOANS, COMPENSATION, PENSION, HEALTH CARE, VETERANS HOME, EMERGENCY ASSISTANCE, HUNTING AND FISHING PERMITS, BURIAL BENEFITS AND GOVERNMENT HEADSTONES.

#### **Eligibility:**

ELIGIBILITY IS DETERMINED BY PERIOD OF SERVICE, TYPE OF DISCHARGE, SEVERITY OF ILLNESS OR INJURY INCURRED WHILE ON ACTIVE DUTY; FOR STATE BENEFITS A PERIOD OF RESIDENCY IS ALSO REQUIRED.

#### **List of Provided Services:**

**Assistive Devices:** Financial for Devices

**Assistive Technology Services:** Financial for AT Services, Loan/Rental

**Education:** Financial Education

**Emergency Relief:** Food, Housing/Shelter, Rent, Transportation Emergencies, Utilities

**Financial:** Other Financial

**Housing/Residential:** Purchase, Supervised Facilities

**Information and Referral:** Information and Referral

**Medical:** Financial Medical, Financial Medicine

**Personal Services:** Personal Services

**Recreation:** Recreation

**Transportation:** Public Transportation, Transportation Financial

#### **Contact Information:**

##### **Address:**

COURTHOUSE  
PO BOX 603  
Osceola NE 68651

**Hours of Operation:** 9-12 WED

**Website:** [polkcounty.nebraska.gov/county-services/veterans-service](http://polkcounty.nebraska.gov/county-services/veterans-service)

**Main Phone:** 402-747-2130

##### **Other Phone(s):**

**Fax:** 402-747-2656

**Main Email:** [ktoline@polkcountyne.gov](mailto:ktoline@polkcountyne.gov)

##### **Main Contact(s):**

KENNETH TOLINE

##### **Other Contact(s):**

**General Information**

**Agency ID:** 767

**Counties Served:**

Polk

**Ages Served:** Ages 18 and Up

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHRGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

VETS SERVICE OFFICER