



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

VETERANS AFFAIRS (VA/VR), U.S. DEPARTMENT OF

Description:

ASSIST VETERANS AND THE ELIGIBLE DEPENDENTS OF VETERANS WITH THE SUBMISSION OF CLAIMS FOR ENTITLEMENTS ADMINISTERED BY THE U.S. AND THE NEBRASKA DEPARTMENTS OF VETERANS AFFAIRS. ENTITLEMENTS INCLUDE BUT ARE NOT LIMITED TO: SERVICE CONNECTED COMPENSATION, DISABILITY PENSION, WIDOW'S PENSION, EDUCATIONAL BENEFITS, HOME LOANS, INSURANCE, HEALTH CARE, VETERANS HOME, HUNTING AND FISHING PERMITS, BURIAL BENEFITS AND GOVERNMENT HEADSTONES. ANY VETERAN/DEPENDENT CAN CALL AND TALK WITH A BENEFITS COUNSELOR AT THESE NUMBERS.

COMPLAINTS CAN BE FILED WITH THE TOLL-FREE REGIONAL NUMBER.

COMPLAINTS WITH VR/VA - CONTACT RODNEY HACKNEY 420.4134 (LOCATED AT VETS HOSPITAL ON 70TH STREET).

Eligibility:

ELIGIBILITY IS DETERMINED BY PERIOD OF SERVICE, TYPE OF DISCHARGE, SEVERITY OF ILLNESS OR INJURY INCURRED WHILE ON ACTIVE DUTY; FOR STATE BENEFITS A PERIOD OF RESIDENCY IS REQUIRED.

List of Provided Services:

Administrative: Administrative

Contact Information:

Address:

REGIONAL OFFICE & STATE SERVICE DIV.

3800 VILLAGE DR

Lincoln NE 68516

Hours of Operation: 8:00 TO 4:30 MONDAY-FRIDAY

Website: www.va.gov

Main Phone: 402-420-4023 STATE

Other Phone(s):

Phone: 800-827-1000 REGIONAL

Phone: 402.420.4012 VA/VR

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 794

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: Ages 18 and Up

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NO CHRGE

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

WRITE A LETTER REQUESTING AN APPEAL