



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### NE DEPARTMENT OF HEALTH AND HUMAN SERVICES, ADMIN

#### Description:

DIVIDED INTO 6 DIVISIONS: 1) BEHAVIORAL HEALTH - ADMINISTERS STATE HOSPITALS FOR THE MENTALLY ILL AND PUBLICLY-FUNDED COMMUNITY-BASED BEHAVIORAL HEALTH SERVICES. 2) CHILDREN AND FAMILY SERVICES - INCLUDES PROTECTION AND SAFETY PROGRAMS AND SERVICES (CHILD WELFARE, JUVENILE SERVICES), ECONOMIC AND FAMILY SUPPORT PROGRAMS AND SERVICES, AND THE SERVICE AREAS. 3) DEVELOPMENTAL DISABILITIES - CONSISTS OF THE BEATRICE STATE DEVELOPMENTAL CENTER AND PUBLICLY-FUNDED COMMUNITY-BASED DEVELOPMENTAL DISABILITIES SERVICES. 4) MEDICAID AND LONG-TERM CARE - ADMINISTERS THE MEDICAID PROGRAM, AGING SERVICES, AND OTHER RELATED PROGRAMS AND SERVICES. 5) PUBLIC HEALTH - INCLUDES PREVENTIVE AND COMMUNITY HEALTH PROGRAMS AND SERVICES, REGULATION AND LICENSURE OF HEALTH-RELATED PROFESSIONS AND OCCUPATIONS, REGULATION AND LICENSURE OF HEALTH CARE FACILITIES, AND HEALTH CARE SERVICES. 6) VETERANS HOMES - INCLUDES THE EASTERN NEBRASKA VETERANS HOME, GRAND ISLAND VETERANS HOME, NORFOLK VETERANS HOME AND WESTERN VETERANS HOME.

#### Eligibility:

INCOME/RESOURCE GUIDELINES, BUT PROGRAMS HAVE DIFFERING ELIGIBILITY GUIDELINES.

#### List of Provided Services:

**Administrative:** Administrative

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

STATE OFFICE BLDG.

301 CENTENNIAL MALL SOUTH PO BOX 95026

Lincoln NE 68509

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402-471-3121

##### Other Phone(s):

**Phone:** 800-430-3244

**Fax:** 402-471-9449

##### Main Email:

##### Main Contact(s):

STAFF

##### Other Contact(s):

#### General Information

**Agency ID:** 840

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

ASK FOR APPEAL FORMS OR CALL SYSTEM ADVOCATE, DIANA DURAN AT 402-471-6035 OR 800-254-4202.