



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

Toll Free Phone: 1-800-742-7594

Email: shari.bahensky@nebraska.gov

NE DEPARTMENT OF HEALTH AND HUMAN SERVICES, ADMIN

Description:

DIVIDED INTO 6 DIVISIONS: 1) BEHAVIORAL HEALTH - ADMINISTERS STATE HOSPITALS FOR THE MENTALLY ILL AND PUBLICLY-FUNDED COMMUNITY-BASED BEHAVIORAL HEALTH SERVICES. 2) CHILDREN AND FAMILY SERVICES - INCLUDES PROTECTION AND SAFETY PROGRAMS AND SERVICES (CHILD WELFARE, JUVENILE SERVICES), ECONOMIC AND FAMILY SUPPORT PROGRAMS AND SERVICES, AND THE SERVICE AREAS. 3) DEVELOPMENTAL DISABILITIES - CONSISTS OF THE BEATRICE STATE DEVELOPMENTAL CENTER AND PUBLICLY-FUNDED COMMUNITY-BASED DEVELOPMENTAL DISABILITIES SERVICES. 4) MEDICAID AND LONG-TERM CARE - ADMINISTERS THE MEDICAID PROGRAM, AGING SERVICES, AND OTHER RELATED PROGRAMS AND SERVICES. 5) PUBLIC HEALTH - INCLUDES PREVENTIVE AND COMMUNITY HEALTH PROGRAMS AND SERVICES, REGULATION AND LICENSURE OF HEALTH-RELATED PROFESSIONS AND OCCUPATIONS, REGULATION AND LICENSURE OF HEALTH CARE FACILITIES, AND HEALTH CARE SERVICES. 6) VETERANS HOMES - INCLUDES THE EASTERN NEBRASKA VETERANS HOME, GRAND ISLAND VETERANS HOME, NORFOLK VETERANS HOME AND WESTERN VETERANS HOME.

Eligibility:

INCOME/RESOURCE GUIDELINES, BUT PROGRAMS HAVE DIFFERING ELIGIBILITY GUIDELINES.

List of Provided Services:

Administrative: Administrative

Information and Referral: Information and Referral

Contact Information:

Address:

STATE OFFICE BLDG.

301 CENTENNIAL MALL SOUTH PO BOX 95026

Lincoln NE 68509

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.dhhs.ne.gov

Main Phone: 402-471-3121

Other Phone(s):

Phone: 800-430-3244

Fax: 402-471-9449

Main Email:

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 840

Counties Served:

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees:

Sliding Fee Schedule: Yes

Interpreters on Staff:

Spanish

How to Appeal a Decision:

ASK FOR APPEAL FORMS OR CALL SYSTEM ADVOCATE, DIANA DURAN AT 402-471-6035 OR 800-254-4202.