



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### Contact the Nebraska Client Assistance Program

Hotline for Disability Services  
PO Box 94987  
Lincoln, NE 68509  
**Toll Free Phone:** 1-800-742-7594  
**Email:** shari.bahensky@nebraska.gov

### HANDI-BUS/METRO AREA TRANSIT

#### Description:

THOSE WITH DISABILITIES AND MEDICARE WHEN SHOWING THEIR MAT PHONE I.D. NEBRASKANS REACHING THE AGE OF 62 AND DRAWING A BONA FIDE PENSION ARE ELIGIBLE FOR REDUCED FARE ON A MAT BUS. A BONA FIDE PENSION IS ONE OF THE FOLLOWING: SOCIAL SECURITY RETIRE, RAILROAD RETIREES, CIVIL SERVICE AND MILITARY RETIREES. THOSE PERSONS NOT DRAWING A PENSION MUST WAIT UNTIL THEY ARE 65 YEARS OF AGE. AT THIS TIME THEY MUST SHOW LEGAL PROOF OF THEIR AGE ADA ELIGIBILITY CERTIFICATION FORM MUST BE COMPLETED BY APPLICANT AND THEIR PHYSICIAN FOR THOSE WITH A DISABILITY. FOR THOSE ON MEDICARE: PHOTO I.D. ISSUED ONE YEAR AT A TIME WITH PROOF OF CONTINUED ELIGIBILITY. MILITARY RETIREES

#### Eligibility:

ANYONE WANTING TO RIDE THE BUS. THERE ARE ELIGIBILITY REQUIREMENTS FOR REDUCED FARES. AGE 62 AND RECEIVING A BONA FIDE PENSION. THIS WOULD INCLUDE SOCIAL SECURITY RETIREMENT, RAILROAD RETIREES, CIVIL SERVICE, MILITARY RETIREES. THOSE PERSONS NOT DRAWING A PENSION MUST WAIT UNTIL THEY ARE 65 YEARS OF AGE. DISABILITY-ADA ELIGIBILITY CERTIFICATION FORM MUST BE COMPLETED BY APPLICANT AND THEIR PHYSICIAN.

#### List of Provided Services:

**Transportation:** Public Transportation

#### Contact Information:

##### Address:

2222 CUMING STREET  
Omaha NE 68102

**Hours of Operation:** 8-4:30 MONDAY-FRIDAY

**Website:** nebraska.transit.com

**Main Phone:** 402-341-7560

**Other Phone(s):**

**TDD:** 402-341-0807

**Fax:** 402-342-0949

**Main Email:**

**Main Contact(s):**

CURT SIMON

**Other Contact(s):**

#### General Information

**Agency ID:** 847

**Counties Served:**

Douglas

**Ages Served:** All Ages

**Disabilities Served:**

BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** VARY

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

INDIVIDUALS MAY FILE AND APPEAL WITHIN 60 DAYS OF THE NOTICE BY WRITTEN REQUEST TO THE TRANSIT ADVISORY COMMITTEE'S THREE MEMBER APPEALS SUBCOMMITTEE (TAC IS A CITIZENS TRANSIT ADVISORY COMMITTEE COMPRISED OF AMBULATORY AND DISABLED BUS RIDERS) THE S