



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### MAYOR'S HOTLINE

#### Description:

HELPING CITIZENS USE THEIR CITY OF OMAHA GOVERNMENT. MAIL: CIVIC CENTER - SUITE 304 1819 FARNAM ST OMAHA, NE 68183-0300

#### Eligibility:

CITIZEN OF OMAHA WITH QUESTIONS OR CONCERNS

#### List of Provided Services:

**Information and Referral:** Information and Referral

#### Contact Information:

##### Address:

1819 FARNAM STREET 3RD FLOOR

Omaha NE 68183

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.cityofomaha.org](http://www.cityofomaha.org)

**Main Phone:** 402-444-5555

**Other Phone(s):**

**Fax:** 402-444-7963

**TDD:** 402-996-8490 24 hours

**Main Email:**

**Other Email(s):**

[hotline@ci.omaha.ne.us](mailto:hotline@ci.omaha.ne.us)

**Main Contact(s):**

Kelsey Dolinsky

**Other Contact(s):**

#### General Information

**Agency ID:** 853

**Counties Served:**

Douglas

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHARGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish, Bi-lingual

**How to Appeal a Decision:**

NO APPEAL PROCEDURE