



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### **Contact the Nebraska Client Assistance Program**

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

#### **OMBUDSMAN (PUBLIC COUNSEL)**

##### **Description:**

INVESTIGATES CITIZENS COMPLAINTS AGAINST ANY STATE GOVERNMENT ENTITY, MAKES RECOMMENDATIONS TO STATE AGENCIES WHO ARE FOUND IN ERROR AFTER AN INVESTIGATION, STUDIES STATE ADMINISTRATIVE AGENCIES OR PARTICIPATES IN SUCH STUDIES, RECOMMENDS WAYS TO IMPROVE STATE AGENCIES POLICIES AND PROCEDURES, AND ANSWERS REQUESTS FOR INFORMATION ON THE OPERATION OF GOVERNMENT.

##### **Eligibility:**

ANYONE WITH A QUESTION OR CONCERN REGARDING STATE GOVERNMENT

##### **List of Provided Services:**

**Advocacy and Support:** Legal Assistance

**Information and Referral:** Information and Referral

##### **Contact Information:**

###### **Address:**

PO BOX 94604

Lincoln NE 68509

**Hours of Operation:** 8-12; 1-5 MONDAY-FRIDAY

**Website:** [www.nebraskalegislature.gov/divisions/ombud.php](http://www.nebraskalegislature.gov/divisions/ombud.php)

**Main Phone:** 402-471-2035

**Other Phone(s):**

**Phone:** 800-742-7690

**Main Email:**

**Other Email(s):**

[ombud@leg/me/gpv](mailto:ombud@leg/me/gpv)

**Main Contact(s):**

STAFF

**Other Contact(s):**

##### **General Information**

**Agency ID:** 893

**Counties Served:**

Adams, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York, Arthur, Antelope

**Ages Served:** All Ages

**Disabilities Served:**

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:** NO CHARGE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

OMBUDSMAN